



City of Westminster

Licensing Sub-Committee Report

Item No:

Date:

14 September 2023

Licensing Ref No:

23/02707/LIPV - Premises Licence Variation

Title of Report:

HaiDiLao
Units 4 And 5
Trocadero
13 Coventry Street
London
W1D 7AB

Report of:

Director of Public Protection and Licensing

Wards involved:

St James's

Policy context:

City of Westminster Statement of Licensing Policy

Financial summary:

None

Report Author:

Miss Jessica Donovan
Senior Licensing Officer

Contact details

Telephone: 020 7641 6500
Email: jdonovan@westminster.gov.uk

1. Application

1-A Applicant and premises			
Application Type:	Variation of a Premises Licence, Licensing Act 2003		
Application received date:	21 April 2023		
Applicant:	Uk Haidilao Pte. Ltd		
Premises:	HaiDiLao		
Premises address:	Units 4 And 5 Trocadero 13 Coventry Street London W1D 7AB	Ward:	St James's
		Cumulative Impact Area:	West End
		Special Consideration Zone:	None
Premises description:	This premises currently operates as a restaurant.		
Variation description:	<p>This variation seeks the following:</p> <ul style="list-style-type: none"> To increase the hours of all licensable activities to 04:00 and closing time to 04:30 Monday to Sunday To delete conditions 11, 12, 13, 14 and 48 on the premises licence. To add four additional conditions. 		
Premises licence history:	The premises has had the benefit of a premises licence since 2018. The current premises licence (20/01462/LIPDPS) can be viewed at Appendix 2 of this report along with the history at Appendix 3 .		
Applicant submissions:	The applicant has provided a supporting bundle which can be found at Appendix 1 .		
Applicant amendments:	None		

1-B Current and proposed licensable activities, areas and hours						
Regulated Entertainment						
Exhibition of films						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
Seasonal Variations/ Non-standard timings:	Current: Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				Proposed: All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Performance of Dance						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
Seasonal variations/ Non-standard timings:	Current: Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				Proposed: All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Playing of Recorded Music						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
Seasonal variations/ Non-standard timings:	Current: Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				Proposed: All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Anything of a similar description to Live Music, Recorded Music or Performance of Dance						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
Seasonal variations/ Non-standard timings:	Current: Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				Proposed: All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Performance of a Play						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Late night refreshment						
Indoors, outdoors or both		Current :			Proposed:	
		Indoors			Both	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	23:00	02:00	23:00	04:00	Basement and Ground floor	No change
Tuesday	23:00	02:00	23:00	04:00		
Wednesday	23:00	02:00	23:00	04:00		
Thursday	23:00	02:00	23:00	04:00		
Friday	23:00	02:00	23:00	04:00		
Saturday	23:00	02:00	23:00	04:00		
Sunday	23:00	02:00	23:00	04:00		
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	Sundays before Bank Holidays 23:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 23:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Sale by Retail of Alcohol						
On or off sales			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	23:30	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	23:30	10:00	04:00		
Wednesday	10:00	23:30	10:00	04:00		
Thursday	10:00	23:30	10:00	04:00		
Friday	10:00	00:00	10:00	04:00		
Saturday	10:00	00:00	10:00	04:00		
Sunday	12:00	22:30	12:00	04:00		
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	Sundays before Bank Holidays 12:00 to midnight 24 hours every day of the week (Resident and guests)				All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Hours premises are open to the public						
	Current Hours		Proposed Hours		Premises Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	02:30	08:00	04:30	Basement and Ground floor	No change
Tuesday	08:00	02:30	08:00	04:30		
Wednesday	08:00	02:30	08:00	04:30		
Thursday	08:00	02:30	08:00	04:30		
Friday	08:00	02:30	08:00	04:30		
Saturday	08:00	02:30	08:00	04:30		
Sunday	08:00	02:30	08:00	04:30		
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	Sundays before Bank Holidays: 08:00 to 02:30 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day.				Opening hours shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:30. Hotel residents and their bona fide guests 00:00 to 00:00.	

1-C Layout alteration
There are no proposed changes to the layout.

1-D Conditions proposed to be added

1. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
2. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
4. There shall be a minimum of 2 door supervisors from 11pm until 4:30am.

1-E Conditions proposed to be removed

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.
13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).

2. Representations

2-A Responsible Authorities	
Responsible Authority:	The Licensing Authority
Representative:	Kevin Jackaman
Received:	19 May 2023

I write in relation to the application submitted for a new premises licence for HaiDiLao, Units 4 And 5, Trocadero, 13 Coventry Street, London, W1D 7AB.

As a responsible authority under section 13 (4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011, the Licensing Authority have considered your application in full. The Licensing Authority has concerns in relation to this application and how the premises would promote the four Licensing Objectives:

- Public Nuisance
- Prevention of Crime & Disorder
- Public Safety
- Protection of children from harm

The application seeks the following:

- Increase the hours of all licensable activities to 04:00am and closing time to 04:30am.
- Delete conditions 11, 12, 13, 14 and 48 on the decision notice attached to the application.
- Add the following conditions:-
 1. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
 2. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
 3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
 4. There shall be a minimum of 2 door supervisors from 11pm until 4:30pm

The premises are located within the West End Cumulative Impact Zone and as such various policy points must be considered, namely CIP1, HRS1 and RTN1.

Policy RNT1 (B) states

B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:

1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.
2. The hours for licensable activities are within the council's Core Hours Policy HRS1.
3. The operation of any delivery services for alcohol and/or late night refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.
4. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone.
5. The application and operation of the venue meeting the definition of a restaurant as per Clause C.

C. For the purposes of this policy a restaurant is defined as:

1. A premises in which customers are shown to their table or the customer will select a table themselves to which food is either served to them or they have collected themselves.
2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table.
3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address.
4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.
5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal.

The Licensing Authority note that the hours sought are outside Westminster's core hours for a restaurant.

The Core hours for restaurants are:

Monday to Thursday: 9am to 11.30pm.

Friday and Saturday: 9am to 12am.

Sunday: 9am to 10.30pm.

Sundays immediately prior to a bank holiday: 9am to 12am.

It is noted that the conditions the applicant are seeking to remove are those that restrict the existing later hours to hotel residents and their bona fide guests. Is it the applicants intention that the premises will now be open to the public for licensable activities until 04:00?

The Licensing Authority note that that the applicant has proposed a condition that "Licensable activities for the whole premises shall be ancillary to the use as a restaurant" it is also noted that the licence contains Westminster's model restaurant condition in respect of the basement. The Licensing Authority would therefore propose that model condition MC66 (as set out below) be applicable to all areas of the premises.

"MC66: 'The premises shall only operate as a restaurant,

(i) in which customers are shown to their table or the customer will select a table themselves,

(ii) where the supply of alcohol is by waiter or waitress service only,

(iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table,

(iv) which do not provide any takeaway service of food or drink for immediate consumption off the premises,

(v) where alcohol shall not be sold or supplied, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

For the purpose of this condition 'Substantial Table Meal' means – a meal such as might be expected to be served as the main midday or main evening meal, or as a main course at either such meal

and is eaten by a person seated at a table, or at a counter or other structure which serves the purposes of a table and is not used for the service of refreshments for consumption by persons not seated

at a table or structure servicing the purposes of a table.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal."

As the hours applied for are far in excess of Westminster's core hours and the requirement of the later hours to only be available to hotel residents and their bona fide guests is being removed, it will be for the applicant to demonstrate that the operation of the premises will not

add to cumulative impact in the West End cumulative impact zone, in accordance with policy CIP1.

The Licensing Authority would like to attend the premises to discuss the application in more detail. I understand that the Metropolitan Police have proposed a meeting for next week and I would be happy to attend this meeting if it is more convenient.

Please accept this as a formal representation.

Responsible Authority:	Environmental Health Service
Representative:	Sally Fabbricatore
Received:	19 May 2023

I refer to the variation application for the Premises Licence, 20/01462/LIPDPS, for the above premises.

The premises are situated in the West End Cumulative Impact Zone as stated in City of Westminster's Statement of Licensing Policy.

This representation is based on the Operating Schedule and the plans attached to the current licence.

The applicant is seeking the following on the **ground floor and lower ground floor**:

1. To increase the terminal hour for the current licensable activities of plays, films, recorded music, performance of dance and anything similar, late night refreshment and the supply of alcohol from Monday-Sunday until 04:00 hours.
2. To delete the following conditions:

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.

12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.

13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).

I wish to make the following representation in relation to the above application:

1. The increase of hours for licensable activities may cause an increase in Public Nuisance in the cumulative impact zone.
2. The removal of some conditions may cause an increase in Public Nuisance in the cumulative impact area and may impact on Public Safety.

The granting of the variation as presented would have the likely effect of causing an

increase in Public Nuisance in the cumulative impact zone and may impact on Public Safety.

Should you wish to discuss the matter further please do not hesitate to contact me.

Responsible Authority:	Metropolitan Police Service
Representative:	PC Tom Stewart
Received:	18 May 2023

I am writing on behalf of the Chief Officer of Police for the Metropolitan Police Service ("The Police") to make representations opposing the grant of a premises licence variation application for **23/02707/LIPV - HaiDiLao, Units 4 And 5, Trocadero, 13 Coventry Street**

The Application

1. The application seeks the following:

- Increase the hours of all licensable activities to 04:00am and closing time to 04:30am. Further to delete conditions 11, 12, 13, 14 and 48 on the decision notice attached to the application.
- The following conditions to be added:-
 1. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
 2. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
 3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
 4. There shall be a minimum of 2 door supervisors from 11pm until 4:30pm

2. The current premises licence permits the following licensable activities and timings:

Performance of Dance

Monday to Thursday: 10:00 to 23:30
Friday to Saturday: 10:00 to 00:00
Sunday: 12:00 to 22:30

Exhibition of a Film

Monday to Thursday: 10:00 to 01:00
Friday to Saturday: 10:00 to 00:00
Sunday: 12:00 to 22:30

Playing of Recorded Music

Monday to Thursday: 10:00 to 23:30
Friday to Saturday: 10:00 to 00:00
Sunday: 12:00 to 22:30

Performance of a Play

Monday to Thursday: 10:00 to 23:30
Friday to Saturday: 10:00 to 00:00
Sunday: 12:00 to 22:30

Late Night Refreshment

Monday to Thursday: 23:00 to 23:30 (Indoors)
Friday to Saturday: 23:00 to 00:00

Sale by Retail of Alcohol

Monday to Thursday: 10:00 to 23:30 (On and off)
Friday to Saturday: 10:00 to 00:00
Sunday: 12:00 to 22:30

The representation

3. The Police submit that, if granted, the following variations to the premises licence would likely undermine the licensing objective '**the prevention of crime and disorder**', as well as adversely effecting cumulative impact within the West End Cumulative Impact Zone:

- a. The increase in the retail sale of alcohol **from** Monday to Thursday: 10:00 to 23:30 (On and off) Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30 to

Monday to Saturday 10:00 to 04:00 and Sunday 12:00 to 04:00.

- b. The increase in the provision of Late-Night Refreshment **from** Monday to Thursday: 23:00 to 23:30 (Indoors) Friday to Saturday: 23:00 to 00:00 **to** Monday to Sunday 23:00 to 04:00 hours.
- c. The removal of the following conditions:
 - i. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
 - ii. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel
 - iii. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
 - iv. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

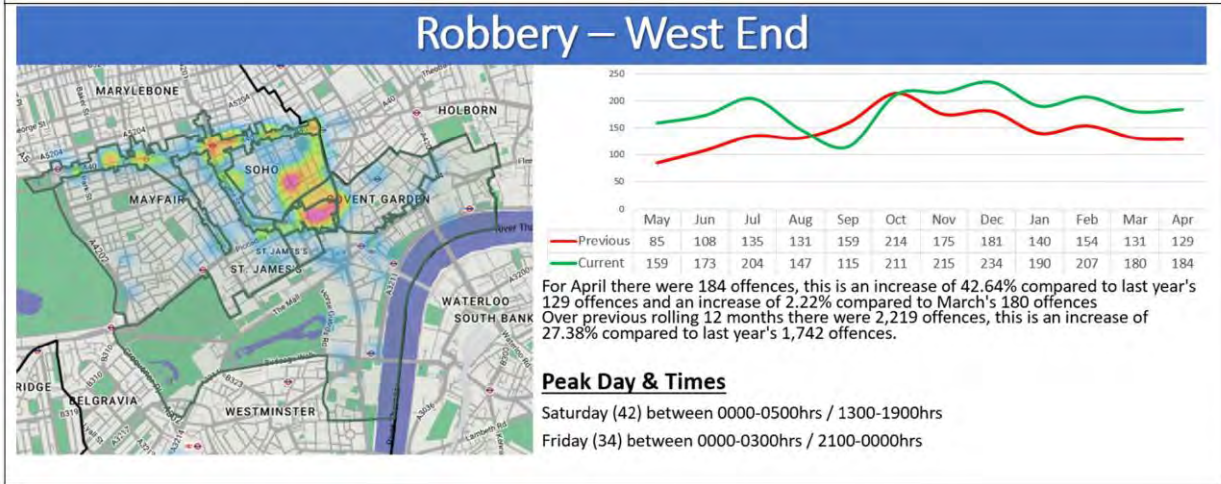
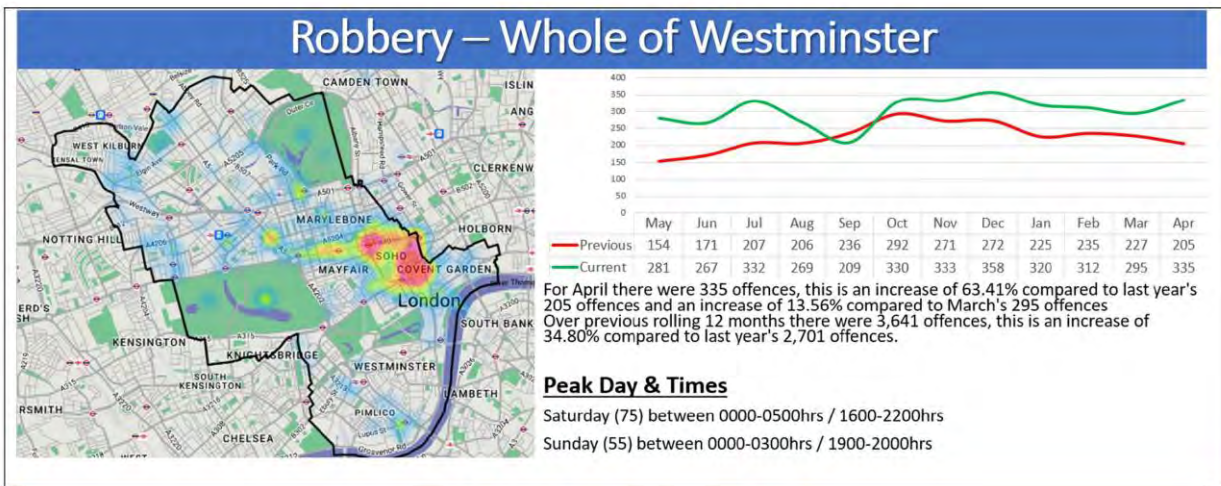
Statement of licensing policy (“SLP”)

4. This premises falls within the Restaurants Policy (“RNT1”). The premises is located within the West End Cumulative Impact Zone (“CIZ”). Applications inside the CIZ will generally be granted subject to meeting the following:
 - a. The hours for licensable activities are within the council's Core Hours Policy, and;
 - b. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone
5. The proposed hours fall significantly outside of the core hours for a restaurant and the applicant has not demonstrated that they will not add to Cumulative Impact. The additional hours of alcohol consumption will likely lead to an increase in intoxication levels amongst the customers, who will be leaving the premises at a time when the

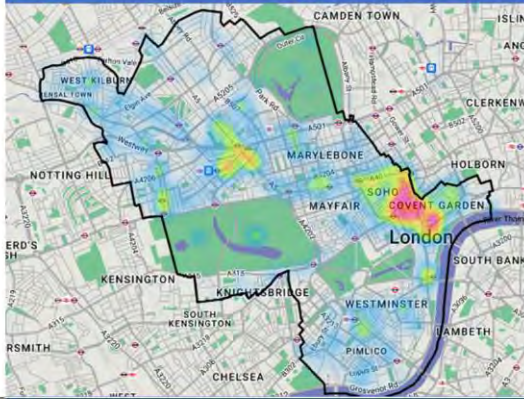
crime levels and anti-social behaviour in the West End are at its highest. Current levels of alcohol related assaults, sexual assaults and robberies are higher now than they were when the Cumulative Impact Assessment was undertaken in 2020. The peak times of these crimes are between 23:00 and 04:00 Friday to Saturday (trading days). Please see **Appendix 1** for further details on crime statistics within the West End.

The applicant will need to demonstrate that they will not add to cumulative impact within the CIZ. As the application currently stands, the Police do not feel that this has been achieved.

Appendix 1 - West End Crime Statistics – April/May 2023



Violence Against the Person – Whole of Westminster



	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Previous	849	976	1,187	1,071	1,022	1,169	1,020	1,034	948	950	1,048	918
Current	1,101	1,032	1,181	1,155	949	1,079	1,062	1,076	979	891	967	909

For April there were 909 offences, this is a decrease of 0.98% compared to last year's 918 offences and a decrease of 6% compared to March's 967 offences. Over previous rolling 12 months there were 12,381 offences, this is an increase of 1.55% compared to last year's 12,192 offences.

Peak Day & Times

Saturday (154) between 0000-0100hrs / 1800-2300hrs

Thursday (147) between 1300-1400hrs / 1700-1800hrs

Violence Against the Person – West End



	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Previous	277	343	528	446	388	535	445	453	402	436	433	408
Current	432	438	531	461	378	475	471	522	428	378	385	360

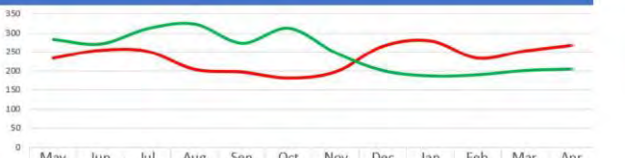
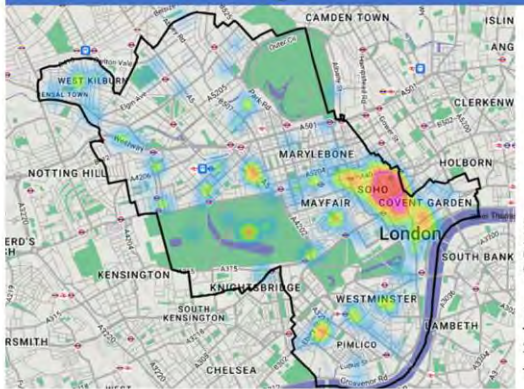
For April there were 360 offences, this is a decrease of 11.76% compared to last year's 408 offences and a decrease of 6.49% compared to March's 385 offences. Over previous rolling 12 months there were 5,259 offences, this is an increase of 3.24% compared to last year's 5,094 offences.

Peak Day & Times

Saturday (81) between 0000-0500hrs / 1800-2300hrs

Sunday (63) between 0000-0400hrs

Drug Possession – Whole of Westminster



	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Previous	234	255	252	204	197	181	198	266	280	234	253	268
Current	283	271	311	323	273	312	247	201	187	190	201	205

For April there were 205 offences, this is a decrease of 23.51% compared to last year's 268 offences and an increase of 1.99% compared to March's 201 offences. Over previous rolling 12 months there were 3,004 offences, this is an increase of 6.45% compared to last year's 2,822 offences.

Peak Day & Times

Saturday (45) between 0000-0300hrs / 1600-1800hrs / 2100-0000hrs

Thursday (43) between 1400-1900hrs

Drug Possession – West End

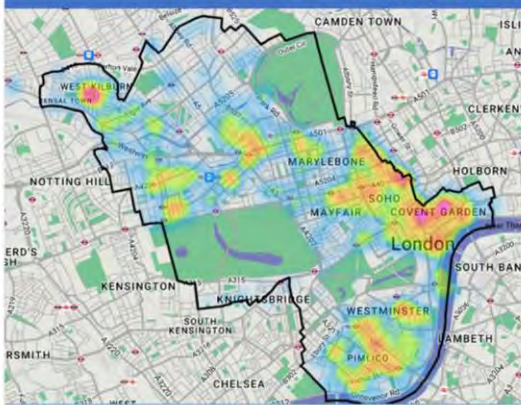


For April there were 105 offences, this is a decrease of 40.68% compared to last year's 177 offences and a decrease of 6.25% compared to March's 112 offences. Over previous rolling 12 months there were 1,835 offences, this is an increase of 9.29% compared to last year's 1,679 offences.

Peak Day & Times

Saturday (25) between 0000-0300hrs / 2200-0000hrs
 Friday (24) between 0000-0100hrs / 2200-0000hrs

Anti Social Behaviour – Whole of Westminster

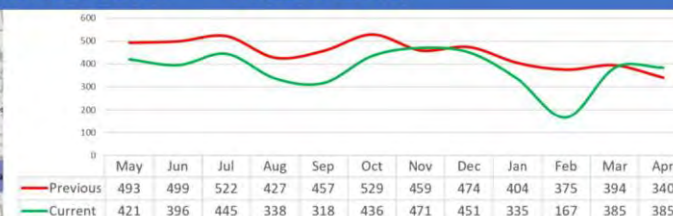
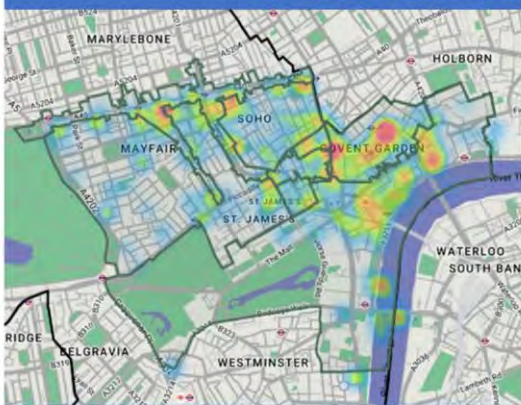


For April there were 1,194 reports, this is a decrease of 0.17% compared to last year's 1,196 reports and a decrease of 0.50% compared to March's 1,200 reports. Over previous rolling 12 months there were 14,734 reports, this is a decrease of 16.60% compared to last year's 17,666 reports.

Peak Day & Times

Saturday (217) between 0000-0400hrs
 Sunday (198) between 0000-0400hrs

Anti Social Behaviour – West End



For April there were 385 reports, this is an increase of 13.24% compared to last year's 340 reports and the same compared to March's 385 reports. Over previous rolling 12 months there were 4,548 reports, this is a decrease of 15.35% compared to last year's 5,373 reports.

Peak Day & Times

Saturday (78) between 0000-0400hrs
 Sunday (72) between 0200-0600hrs

Crime statistics in relation to *day and time* committed within the West End. Inclusive of Violence against the person, Sexual assault, Robbery and drug offences between **May 2022** and **May 2023**.

Combined (Violence against the person, Sexual assault, Robbery and drug possession) - May 2022 and May 2023

	0700 - 0959			1000 - 1259			1300 - 1559			1600 - 1859			1900 - 2159			2200 - 0059			0100 - 0359			0400 - 0659			
Mon	4	5	8	6	8	10	7	14	22	20	18	21	21	27	27	26	40	54	27	32	22	14	7	4	444
Tue	3	7	7	10	13	20	13	12	29	18	15	20	25	29	28	57	57	39	50	42	35	16	5	6	556
Wed	4	2	8	4	8	13	10	14	19	16	20	23	26	24	26	43	47	60	55	61	46	17	7	7	560
Thu	7	4	7	5	12	13	6	22	20	17	29	25	37	32	41	87	92	116	84	66	59	36	18	8	843
Fri	9	7	9	12	14	16	19	15	26	28	27	35	44	46	72	79	126	145	105	142	108	48	15	10	1,157
Sat	11	7	11	10	15	14	11	22	20	26	42	48	36	51	81	127	130	130	122	127	106	55	24	6	1,232
Sun	9	6	6	9	5	6	8	19	26	19	26	19	25	35	37	56	42	49	35	19	27	9	9	4	505
Total	47	38	56	56	75	92	74	118	162	144	177	191	214	244	312	475	534	593	478	489	403	195	85	45	5,297

Violence against the person - May 2022 and May 2023

	0700 - 0959			1000 - 1259			1300 - 1559			1600 - 1859			1900 - 2159			2200 - 0059			0100 - 0359			0400 - 0659			
Mon	1	5	8	5	2	6	5	9	12	11	8	13	6	17	18	11	12	30	13	10	7	7	5	2	223
Tue	1	3	5	8	9	17	6	6	10	9	8	8	13	12	16	23	20	19	31	22	23	8	4	6	287
Wed	4	1	5	4	7	7	6	8	9	10	10	13	14	16	15	19	20	28	22	23	23	12	5	2	283
Thu	6	4	5	4	9	8	4	10	11	8	13	14	24	18	17	35	35	57	41	26	26	15	11	3	404
Fri	5	3	8	4	9	13	11	9	12	13	15	22	29	21	35	23	45	71	32	58	54	24	8	6	530
Sat	9	3	7	7	8	8	5	13	8	15	24	33	20	23	43	48	56	69	64	52	57	29	14	2	617
Sun	6	4	4	2	2	3	3	13	14	10	12	12	19	26	25	25	28	28	21	8	16	5	5	3	294
Total	32	23	42	34	46	62	40	68	76	76	90	115	125	133	169	184	216	302	224	199	206	100	52	24	2,638

Sexual assault - May 2022 and May 2023

	0700 - 0959			1000 - 1259			1300 - 1559			1600 - 1859			1900 - 2159			2200 - 0059			0100 - 0359			0400 - 0659			
Mon				1	2					1	2	1	3	2	1	1	1	2	2	4	3	1			26
Tue		1		1			1					1	3	4	1	2	1	3	2	1	2				23
Wed							1		1			1	1	3	2	4	3	5	6	12	3	1			43
Thu				1			1	1		1	1		3	2	3	6	2	8	5	5	2	1		1	42
Fri	2	1	1	1			3	1		1	2	3	2	3	4	5	10	15	16	15	8	1			94
Sat		2			3	3		2	2	1		4	2	4	4	9	22	17	17	13	3	3			111
Sun		2	3		2	1		2		1	3		3			4	1	4	1	2	5		1		35
Total	2	3	4	4	6	7	5	5	5	3	5	13	10	21	19	30	41	52	50	53	25	9	1	1	374

Robbery - May 2022 and May 2023

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659	
Mon	2		1 1 2 3	1 5 6	8 4 5	9 7 9	6 9 8	3 2 2	93
Tue	2 2	1 1	2 2 3	1 3 5	6 5 2	8 13 8	9 15 10	1 1	100
Wed	1		1 1 2 2	4 8 4 3	7 12 11	16 11 11	4 1 3	103	
Thu		1	2 1 4 3	6 8 5 5	10 13 19	23 21 23	11 5 4	164	
Fri	1 2	2 2 2 1	2 5 4 3 3	8 14 14	7 18 19	36 39 31	16 5 1	235	
Sat	2 2 1 1	2 1 3 1	5 6 14	6 8 14	21 17 21	16 29 47	28 16 8 4	273	
Sun	3 1	2	3 2 6 3	9 3 5 5	6 4 6 5	8 3 4 3	2 1	84	
Total	10 8 2 6 5 5	10 12 24 21 39 33	51 51 56 62 90 87	127 145 115 54 24 15	1,052				

Drug offences between May 2022 and May 2023

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659	
Mon	1	1 5 1 1	3 7 8 4	6 4 2 5	20 13	6 9 4 3	103		
Tue	2 1 1 2 3 5	3 16 8 4 8 5	10 6 25 22 12	8 4 2 5	152				
Wed	3	1 5 3 5 8 4	8 5 3 1 6	13 12 16 11 16	9 1 2	132			
Thu	1	1 1 2 5 2 9 8 4	12 5 2 7 16	36 43 33 15 14	9 9 2	236			
Fri	1 1	5 3 1 4 3 9 10	7 7 6 8 20	44 55 40 22 31 17	8 2 3	307			
Sat	3 2 2 2 3 6 5 4 5 6 6 10	13 54 32 29 15 16 18	7 2	240					
Sun	1	2 3 1 1 4 5 6 4 1 1 1 6	23 8 13 5 6 2 1 1	95					
Total	3 4 8 12 18 18 19 33 58 44 44 32 29 41 69 200 192 156 82 96 61 33 8 5	1,265							

Previous year's statistics (2018-2022)

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2018 – May 2019

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659	
Mon	9 9 10 3 7 9	16 25 12 22 22 28	18 20 18 20 29 65	32 30 36 17 5 6	468				
Tue	7 6 11 9 14 12 7 9 12 19 21 23 24 19 22 20	33 53 25 30 28 17 4 1	426						
Wed	9 11 13 9 11 16 20 11 20 24 22 23 17 26 17 30 31 75 46 52 49 25 4	561							
Thu	2 4 8 12 13 15 11 19 21 16 24 18 34 25 27 23 44 88 44 54 67 29 8 1	607							
Fri	11 6 6 13 8 13 13 19 17 14 24 36 30 33 44 49 54 79 96 90 79 44 16 13	807							
Sat	9 4 6 14 10 13 16 15 16 25 22 32 38 34 38 61 83 108 89 80 78 42 30 10	873							
Sun	8 4 4 5 9 11 10 12 21 14 21 21 23 20 20 26 29 61 17 27 27 10 6 2	408							
Total	55 44 58 65 72 89 93 110 119 134 156 181 184 177 186 229 303 529 349 363 364 184 73 33	4,150							

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2019 – May 2020

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659																	
Mon	2	13	13	8	12	7	13	10	24	19	19	22	16	17	20	30	28	91	26	25	28	11	8	7	469
Tue	6	4	6	16	20	16	12	16	15	15	24	13	24	22	22	21	39	126	44	37	35	18	8	6	567
Wed	4	8	6	15	20	12	11	7	16	18	21	31	21	23	18	36	46	80	47	47	39	20	6	5	557
Thu	6	12	16	7	15	30	16	18	22	25	16	24	22	17	21	41	51	113	52	62	49	22	11	7	675
Fri	6	7	6	11	11	13	15	24	20	15	30	32	29	45	35	45	81	129	107	100	74	50	11	3	899
Sat	5	4	8	10	13	18	15	21	18	33	47	26	27	31	52	56	85	121	92	90	81	38	18	5	914
Sun	7	8	2	6	10	8	12	17	15	19	22	26	25	15	23	31	37	87	27	17	22	8	6	4	454
Total	38	56	57	73	101	104	94	113	130	144	179	174	164	170	191	260	367	747	395	378	328	167	68	37	4,535

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2020 – May 2021

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659																	
Mon	2	5	6	4	4	5	5	9	10	13	15	14	9	19	20	30	19	14	11	11	8	3	1	1	238
Tue	2	4	4	6	5	10	8	8	18	10	21	13	10	16	21	25	7	18	15	11	6	1	1	3	243
Wed	1	5	3	9	6	6	8	8	7	17	11	17	8	19	15	26	16	24	7	4	6	7	3	1	234
Thu	5	5	5	6	9	10	10	11	15	11	17	10	20	20	17	35	22	28	13	16	16	8	4	2	315
Fri	4	3	6	10	7	14	17	13	14	17	12	17	16	26	24	57	53	41	29	25	13	10	3	2	433
Sat	3	2	5	4	7	7	12	12	15	17	24	28	31	20	42	43	50	31	22	24	21	8	5		433
Sun	1	3	3	4	6	4	5	5	13	17	13	13	9	15	21	17	24	15	8	5	3	5		1	210
Total	18	27	32	43	44	56	65	66	92	102	113	112	103	135	160	233	191	171	105	96	73	42	17	10	2,106

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2021 – May 2022

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659																	
Mon	4	2	6	6	8	16	12	12	17	28	14	25	22	23	17	32	38	57	35	25	26	12	6	4	447
Tue	3	1	6	11	15	10	17	9	19	20	18	26	27	27	20	38	52	75	50	31	26	13	1	4	519
Wed	6	4	3	7	6	15	13	9	16	25	21	26	21	15	24	43	52	64	62	69	56	19	9	4	589
Thu	4	6	13	7	7	11	14	17	11	22	30	25	22	24	40	68	92	98	58	73	55	24	11	2	734
Fri	1	6	7	10	15	7	8	21	12	20	33	27	22	44	56	89	147	158	134	169	112	56	20	9	1,183
Sat	8	4	4	9	12	11	14	20	21	31	24	41	45	50	59	111	125	158	128	123	105	61	17	16	1,197
Sun	9	10	4	8	5	7	16	19	19	21	19	23	27	36	38	36	38	65	37	32	26	14	8	3	520
Total	35	33	43	58	68	77	94	107	115	167	159	193	186	219	254	417	544	675	504	522	406	199	72	42	5,189

3. Policy & Guidance

The following policies within the City Of Westminster Statement of Licensing Policy apply:	
Policy CIP1 applies	<p>A. It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone for: pubs and bars, fast food premises, and music and dancing and similar entertainment, other than applications to:</p> <ol style="list-style-type: none"> 1. Vary the hours within Core Hours under Policy HRS1, and/or 2. Vary the licence to reduce the overall capacity of the premises. <p>C. Applications for other premises types within the West End Cumulative Impact Zones will be subject to other policies within this statement and must demonstrate that they will not add to cumulative impact.</p> <p>D. For the purposes of this policy the premises types referred to in Clause A are defined within the relevant premises use policies within this statement.</p>
Policy HRS1 applies	<p>A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.</p> <p>B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:</p> <ol style="list-style-type: none"> 1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm. 2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation. 3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed. 4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises. 5. The proposed hours when any music, including incidental music, will be played. 6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises. 7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity. 8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night. 9. The capacity of the premises. 10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs

and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the nature of the operation.

11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.

12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.

13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.

14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally granted for preceding Sundays and that the next day is a working day. Non-specific days are expected to be covered by Temporary Event Notices or variation applications.

C. For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:

1. **Casinos:** Up to 24 hours a day whilst casino gaming is permitted by a premises licence under the Gambling Act 2005.

2. **Cinemas, Cultural Venues and Live Sporting Premises:**
Monday to Sunday: 9am to 12am

3. **Hotels:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. For the sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours.

4. **Off licences:** Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm.

5. **Outdoor Spaces:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

6. **Pubs and bars, Fast Food and Music and Dance venues:**
Monday to Thursday: 10am to 11.30pm. Friday and Saturday: 10am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 12pm to 12am.

7. **Qualifying Clubs:** Monday to Thursday: 9am to 12am.. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

8. **Restaurants:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

9. **Sexual Entertainment Venues and Sex Cinemas:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.

	<p>E. For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.</p>
<p>Policy RNT1 applies</p>	<p>A. Applications outside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1. 2. The hours for licensable activities being within the council's Core Hours Policy HRS1. 3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1. 4. The applicant has taken account of the Special Consideration Zones Policy SCZ1 if the premises are located within a designated zone. 5. The application and operation of the venue meeting the definition of a restaurant as per Clause C. <p>B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1. 2. The hours for licensable activities are within the council's Core Hours Policy HRS1. 3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1. 4. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone. 5. The application and operation of the venue meeting the definition of a restaurant as per Clause C. <p>C. For the purposes of this policy a restaurant is defined as:</p> <ol style="list-style-type: none"> 1. A premises in which customers are shown to their table or the customer will select a table themselves to which food is either served to them or they have collected themselves. 2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table. 3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address. 4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals. 5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal.

4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

5. Appendices

Appendix 1	Applicant supporting documents
Appendix 2	Existing premises licence 20/01462/LIPDPS
Appendix 3	Premises history
Appendix 4	Proposed conditions
Appendix 5	Residential map and list of premises in the vicinity

Report author:	Miss Jessica Donovan Senior Licensing Officer
Contact:	Telephone: 020 7641 6500 Email: jdonovan@westminster.gov.uk

If you have any queries about this report or wish to inspect one of the background papers please contact the report author.

Background Documents – Local Government (Access to Information) Act 1972

1	Licensing Act 2003	N/A
2	City of Westminster Statement of Licensing Policy	01 October 2023
3	Amended Guidance issued under section 182 of the Licensing Act 2003	December 2023
4	The Licensing Authority representation	19 May 2023
5	Environmental Health Service representation	19 May 2023
6	Metropolitan Police Service representation	18 May 2023

HAI DI LAO

Ground Floor and Basement

Unit 4/5, The Trocadero Centre, Piccadilly
Circus, London, W1



PRESENTATION TO
WESTMINSTER CITY COUNCIL

ABOUT HAIDILAO

Haidilao Hot Pot (Chinese: 海底捞火锅) is an award-winning hot pot restaurant company founded in Sichuan Province, China in 1994. The name of the company originates from a mahjong term in Sichuan, haidilao, literally meaning fortune. At an early phase, it was a small shop selling malatang. Later it developed and expanded its menu range. Zhang Yong, who came from a small village in Sichuan, is the CEO of the company.



Over the past 24 years, it has owned more than 80 direct marketing stores in Beijing, Tianjin, Shanghai, Nanjing and many other major cities.

It has now expanded to other countries including the US, Singapore, South Korea, Japan, Taiwan and as of 2019, the UK.

Customer reception to the opening of Haidilao London have been extremely positive. Haidilao appeals to everyone from locals, to UK tourists, to international tourists and even Chinese visitors looking for a taste of home.

Haidilao London has proven extremely popular. The unique experience provided by the restaurant, including communal “hot pot” style dining, enhanced by Haidilao’s waiters’ “dancing noodles” performances at table-side and friendly staff means that visitors (mainly tourists during the day and evening, and local workers/residents from Chinatown in the later hours) wish to socialise for longer at the venue and finish their night in Haidilao rather than migrate to other venues with later licences in the West End. For the local Chinese community, this often means frequenting the later opening casinos nearby.

The current licence already permits 24 hour dining (including sale of alcohol) by residents of the adjoining hotel and their guests. This (now modified) application has been made to increase the licensable hours to permit the general public to dine until 3.30am (from the current 2.30am) but, importantly, to only extend the permitted hours for sale of alcohol, since alcohol forms only a very small part of Haidilao's very specific clientele's spend or expectations, to 2am.

PICTURES OF SOUVENIR SHOP



Haidilao London Photos



BASEMENT DINING ROOM



CHANGING OF THE MASK CEREMONY



NOODLE PREPARATION



WAITER SERVICE HOT POT



HAI DI LAO FOOD





THE MENU



Haidilao Hot Pot
海底捞火锅

锅底 / Hotpots

1. 请选择锅底类型

Please select the type of pot



全锅

Single-Flavor pot



鸳鸯锅

Double-Flavors pot



四宫格

Four-Flavors pot

2. 请选择相应火锅味型

Please select the soup base(s)

四宫格请提取四种, 鸳鸯锅请提取两种, 全锅请提取一种。锅底可任意组合, 结算以合计为准。

For four-flavors pot, you can select four different bases. For double-flavors pot, you can select two different bases. For single-flavor pot, you can select one base. For single-flavor hotpot, you can select one base. The combination of bases depends on your own choice.

清油麻辣火锅 (有渣)

Signature Mala Soup base (with Dreg)

全锅 £ 16 □ / 鸳鸯锅 £ 8 □ / 四宫格 £ 5 □

清油麻辣火锅 (无渣)

Signature Mala Soup base (without dreg)

全锅 £ 16 □ / 鸳鸯锅 £ 8 □ / 四宫格 £ 5 □

菌汤火锅

Mushroom Soup Base

全锅 £ 8 □ / 鸳鸯锅 £ 5 □ / 四宫格 £ 3 □

番茄火锅

Tomato Soup Base

全锅 £ 12 □ / 鸳鸯锅 £ 6 □ / 四宫格 £ 3.5 □

三鲜火锅

Chicken Soup Base

全锅 £ 10 □ / 鸳鸯锅 £ 5 □ / 四宫格 £ 3 □

酸菜火锅

Pickled Chinese Cabbage Soup Base

全锅 £ 8 □ / 鸳鸯锅 £ 4 □ / 四宫格 £ 2.5 □

叻沙火锅

Laksa Soup Base

全锅 £ 11 □ / 鸳鸯锅 £ 5.5 □ / 四宫格 £ 3.5 □

自选调料

Self-service Sauces

自选酱料 \$ 2.3 /Person

Self- (Fruits, Sauces, Cold Dish)

特色菜类 / Specialties

捞派滑牛肉 £ 6.6

Marinated Beef ()

捞派现炸酥肉 £ 5.9

Deep Fried Pork (Ready to Eat)

桌号:

Table Number : _____

服务员:

Server : _____

捞派鸡块	£ 5.6
Chicken cube	()
捞派牛黄喉	£ 7.6
Beef Trachea	()
捞派毛肚	£ 8.6
Cattle Stomach	()
捞派秘制羊肉	£ 6.9
Marinated Lamb	()
捞派豆花	£ 4.2
Haidilao Soya Beancurd	()
捞派捞面	£ 2.4
HDL Signature noodle	()
(Live Performance)	()

肉类 / Meats

精品肥牛	£ 7.8
Cliced Prime Beef Ribs	()
Prime级西冷牛肉	£ 14.2
USDA Prime Sirloin Beef	()
M5和牛	£ 25
Sliced M5 Wagyu Beef	()
羔羊肋卷	£ 8.6
Sliced Lamb (Ribs)	()
猪梅花肉	£ 5.9
Pork Collar butt	()

经典火锅菜

Classical hot pot dishes

午餐肉	£ 4.8
Luncheon Meat	()
捞派千层毛肚	£ 5.9
layered beef tripe	()
猪脑	£ 3.8
Pork Brains	()
卤肥肠	£ 5.9
Marinated Chitterlings	()
鸭舌	£ 5.6
Duck Tongues	()
猪肝片	£ 2.8
Pork Liver	()
鱼豆腐	£ 4.9
Fish Tofu	()
年糕	£ 4.2
Rick Cake	()
蟹味棒	£ 4.2
Crab-flavored Sticks	()
鱼包蛋	£ 4.6
Fish Balls with Roe	()
椒香腰花	£ 3
Pork kidney Slice	()

丸滑类 / Meatballs By

招牌虾滑	£ 8.8
Signature Shrimp Paste	()
翡翠墨鱼滑	£ 6.8
Cuttlefish Paste with Spinach Juice	()

佛山鲜嫩丸	£ 3.8
芝士牛肉丸	£ 3.9
Beef Balls with Cheese	()
手打鱼滑	£ 3.9
Handmade Fish Paste	()

海鲜类 / Seafoods

无刺巴沙鱼片	£ 5.8
Boneless Panga Fish	()
鲜带子	£ 8.8
Scallop	()
墨鱼卷	£ 4.7
Konjac Thread	()
鲈鱼片	£ 6.8
Seabass Fillet	()
冻虾	£ 8.6
King Prawns	()
海鲜拼盘	£ 14.8
Assorted Seafood	()

菌类 / Fungus

金针菇	£ 5.2
Enoki Mushroom	()
香菇	£ 4.8
Shiitake Mushroom	()
木耳	£ 3.6
Black Fungus	()
菌类拼盘	£ 7.7
Assorted Mushrooms	()

豆面及其他类

冻豆腐	£ 4.3
Frozen Tofu	()
腐竹	£ 3.9
Dried Bean Curd Sticks	()
鲜苕粉	£ 3.9
Yam Vermicelli	()
粉丝	£ 2.6
Vermicelli	()
魔芋丝	£ 4.7
Konjac Thread	()
年糕	£ 4.2
Rice Cake (Chinese Style)	()
油面筋	£ 3.9
Fried Gluten Balls	()
老油条	£ 3.9
Chinese Doughnut Sticks	()
油豆腐	£ 3.6
Deep-fried Bean Curd	()

f-t-5'l-m:R-ic*:

Customer Special Request: _____

HKQJ*W	£ 4.8
Fried B, mn Curd Rolls)
fl. fit&	£ 3.9
Fresh Bean Cut'd Skin)
im.Q/1:	£ 3.6
Fiecl Tofu Skin)
1: r lli	£ 0.6
Egg)

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VI'getabl esO1 lit'r-s

LIJ-S	£ 3.9
Chinese Yam	>
J: Jt	£ 3.6
Potato Slices)
Sit''' r	£ 2.9
White Radish Slices)
M:	£ 4.2
Lotus Root Slices)

¼-Jll	£ 3.9
Wintermelon Slices)
itb	£ 2.9
Leaf Lettuce)

liti-dtt	£ 4.6
Sweet Corn)

i: Hlr}1	£ 2.9
Seaweed ()

L	£ 4.6
Crown Daisy)

At	£ 2.8
Lettuce)

ni, iff	£ 3.9
Spinach)

:kE##	£ 2.9
Chinese Cabbage)

Pk	£ 3.6
Taro Slices)

M'4tbt:	£ 8.2
Assorted Vegetables)

,J, IIS

Sm-icksOt lir.-s

0% fli	£ 0.9
Steam Rice)

BHP@:	£ 2.5
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Fried Rice with Eggs)
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Fried or Steamed Bun	£ 3.9
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.q-.:dt J1b/Kc	£ 1.6
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Evian Mineral Wated500ml) ()
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M:Tar:J-	£ 1.8
Coke(3:JOM U)

健怡可乐	£ 1.6
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Diet Coke(330ml)	↓
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.:HPJ	£ 1.6
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ur:ve (33-0000)	↓
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T.:tri	£ 2.9
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Wong, Lo Kat(300ml)	↓
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*J/l	£ 5.2
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Aloe Vera Drink(500ml)	↓
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.J, r-	£ 2.2
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Aloe Vera Drink(501ml)	£ 2.9
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Sour Plum Syrup(50Dml)	↓
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,ll ,W-/ Hrt-	£ 2.8
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Coconut Juice Drink (245ml)	↓
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m.: m:	£ 2.2
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啤酒 / Beer

ir.%Tsingtao	f. 2.9
Tsingtao (330 l))

litt/llll	£ 2.9
Tiger (330ml))

	£ 3.3
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Budweiser (330ml))
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IE!	f. 3.3
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Asahi (330ml))
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!i'Miitti I Cocktail

Rioa°:V*Li; J: :A; M, i'll	f. 3.5
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Hi! MiTTol 2081500616 / 2031&00618
 ffilJU Address: Unit, /5, The Trax, Oldero Cental,
 Piccadilly Circus, London, W1D 700
 Tel: 020 7711 1111, Open hours: Non-Tiru(11:00-23:00)

Rio宾治伏特加味鸡尾酒	£ 3.5
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lilio Fruit Punch & Vodka (3.5'lvo1 275ml))
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红葡萄酒 / Red Wine

ierlot Veneto IGT(ITA))
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£ 14.8 ()
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Maremma Toscana DOC(ITA)	£ 25
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Chateau Sergeant Grande (FAR)	£ 35
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白葡萄酒 / White Wine

Pfont Grigio (ITA)	£ 13.8
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Sauvienoo Blanc(NZL)	£ 23.8
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Chablis La Pierrelee (FRA)	£ 28
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气泡酒 / Sparkling

Zonin Prosecco(ITA)	£ 19
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!tta / Champagne

Lauren t-Perr:ier Rose (rRA)	f. 89.8
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J1/: flil, j'l'i / Rosp Wj iia

Piont Grigio Blush(ITA)	£ 15
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温馨提示 / Friendly

YUJp:ri.x+BJJ@-Cl@Ji:itli& :il<:ti1]-zl.1:-J
 * Il fult-H'.H-nJl 9;-J, L iHifi!

If you alle<'gic to anything, please
 advice our server. Thank you!

過敏原 / Allergen

<input type="checkbox"/> D IE1' Peanuts	<input type="checkbox"/> Wj lfi/ Milk	<input type="checkbox"/> D'b'ti Crustaceans
<input type="checkbox"/> fl:tl	<input type="checkbox"/> Eggs	<input type="checkbox"/> Nut&ft
<input type="checkbox"/> fl:,i	* * *	£ 1#.
<input type="checkbox"/> Soya	Mustar:1 JirtHi"	Resamo seeds
<input type="checkbox"/> If:..		≡ IUt
<input type="checkbox"/> Celery	Wj iin-J	Sulphur Hfmside
<input type="checkbox"/> J:JS		

红糖糍粑 £ 4.8
 Chitinous Rice Cake with Brown
 Sugar ()

tx*4
 fl,,vc*rage*s

||;JiJi: £ 1.9
 Soya Milk(3001111))
 ||K||| £ 4.2
 Soya Milk(920ml))

Rio Passion Fruit & Blisky (1 fl.vol,215ml) €

HO*• 0£•4 M £15

Rio Peach & BranJy (3 8"1,vol, 275ml)
 ()

R10- /fi' /si! .ll £ 3.5
 Rio Lime & Rum (3 vol, 275ml)

Rio!i.lJtd,:!MiJll ii'f £ 3.5
 Rio Orange & Vodka, (3 83"vol, 275ml)

D Mollusc D Cereals contain& gluten

过敏原免责声明

Our menu contains allergens. It is prepared in a kitchen that handles

nuts, gluten, sesame and gluten. Although all reasonable efforts are taken to accommodate guests with dietary requirements, we cannot guarantee that our food will be allergen free.

IN THE CITY OF WESTMINSTER'S LICENSING SUB-COMMITTEE

IN THE MATTER OF AN APPLICATION FOR A VARIATION OF A PREMISES LICENCE

HAI DI LAO Units 4 & 5, Trocadero

13 Coventry Street

London. W1D 7AB

SCHEDULE OF AMALGAMATED CONDITIONS

UPDATES TO CONDITIONS AS CURRENTLY ON PREMISES LICENCE

RED TEXT – DELETIONS

GREEN TEXT – UPDATES/COMMENTARY

Annex 3 – Conditions attached after a hearing by the licensing authority

- ~~11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.~~
- ~~12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.~~
- ~~13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.~~
- ~~14. The provision of late night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.~~
15. The basement of the premises shall only operate as a restaurant:
- (i) in which customers are shown to their table,
 - (ii) where the supply of alcohol is by waiter or waitress service only,
 - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
 - (iv) which do not provide any take away service of food or drink for immediate consumption,
 - (v) which do not provide any take away service of food or drink after 23.00, and

- (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.

16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.
17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.

24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.

32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.
43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.

44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
- ~~47. SIA Staff will be deployed at the Premises as follows:~~
- ~~• 1 SIA Door Supervisor from 7pm to 11pm~~
 - ~~• 2 SIA Door Supervisors from 11pm to 3am~~
- Following discussions with Police we are proposing the amended condition at 54.
- ~~48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).~~
(See new condition 51 Below)
49. There shall be no queueing on the highway after 21:00hrs daily.

ADDITIONAL CONDITIONS

50. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
51. There shall be no admittance or re-admittance to the premises after 01:30 hours for customers except for patrons permitted to temporarily leave the premises (e.g. to smoke, make a phone call).
Note this was 2:30 under the TENS that operated until 04:30
52. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
53. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
54. SIA Staff will be deployed at the Premises as follows:
1 SIA Door Supervisor from 7pm to 11pm
2 SIA Door supervisors from 11pm until 04:00
Note this was 4:30 under the TENS that operated until 04:30).

HaiDiLao

Unit 4 and 5, Trocadero, 13 Coventry Street, W1D 7AB.

Report by

[REDACTED], Independent Licensing Consultant.

Introduction and background to application.

1. Marcus Lavell of Keystone law has instructed me to consider the application for an extension to the hours for HaiDiLao restaurant premises in the Trocadero, W1. I visited the premises and conducted observations in the vicinity on the night of Saturday the 2nd of September 2023 from 10.30 until the early hours of Sunday 3rd September. The weather was warm and dry, and the area was very busy. I have also been supplied with copies of the licence and application and a copy of the report prepared by [REDACTED] for the 2020 application.
2. HaiDiLao is located in the Westminster West End Stress Area and operates as a restaurant with alcohol only available ancillary to food. The premises operates as a Chinese 'hotpot' style restaurant where customers, usually family groups or groups of friends, order their food which is brought to the table and the customers then cook the food themselves to their taste on a hotplate in the centre of the table. The concept involves 'theatre' in the way that noodles are stretched and prepared by waiting staff at the table and other cultural type shows take place around the premises.
3. In 2018 a premises licence was issued to the premises for the restaurant that prior to this it operated as a souvenir shop. The premises opened in 2019 and the licence was then varied in 2020 and now authorises a number of activities, the most relevant here being late night refreshment until 02.00 hours Monday to Sunday and the sale by retail of alcohol Monday to Thursday until 23.30 and Friday and Saturday until 00.00. The

present application seeks to extend the hours for alcohol until 02.00 hours and the closing time until 04.00 hours while retaining the current last admission time of 02.00 hours.

4. At the 2020 variation application there were policy objections from Environmental Health and Licensing and a single resident objection. This application has attracted no objections from residents with the only objections being on policy grounds from the police, Licensing authority and Environmental Health. This appears to me to be a positive endorsement for the operating style of the premises. In addition I understand that there have been no incidents at the premises and no complaints made about the premises operation.

Summary of Expertise – [REDACTED].

5. I retired from the police service on 2nd November 2012 having completed 31 years exemplary service with the Metropolitan Police in London. Between January 2012 and my retirement, I was employed as the Chief Inspector in charge of licensing for the London Olympic Games 2012. In this role I headed up a team of officers with responsibility for supervision of licensing compliance at all the Olympic venues, including the Olympic Park. In addition, I was responsible for ensuring that any associated events were properly licensed, sufficiently staffed and operated in accordance with the licensing legislation and best practice to ensure the safe and effective delivery of the Olympic Games. In addition to leading my team I visited and worked with both the Olympic Park management and many other venues, reviewing their policies and procedures and ensuring that the Games were delivered safely and securely. The success of this operation not only protected the reputation of the MPS but provided positive benefits for the profile of the MPS and the United Kingdom. I have been awarded an Assistant Commissioners Commendation for this work.
6. Prior to this role, between Jan 2002 and January 2012, I was employed first as an Inspector and then as a Chief Inspector on the MPS Clubs and Vice Unit (Now SCD9 Serious and Organised crime command). My responsibilities over this period focussed

on licensing and included day to day supervision of the licensing team that had a London wide remit to support the Boroughs with licensing activity. Providing both Overt and Covert support for policing problem licensed premises across London. My team worked with premises when licensing issues were identified to address these problems through the use of action plans in order to raise their standards. Where this failed, I would support the Boroughs with evidence for use at review hearings if required.

7. I devised and implemented the MPS strategy 'Safe and Sound' which sought to improve the safety of customers at licensed premises by reducing violent and other crime, in particular gun crime and the most serious violence. I also developed the Promoters Forum and risk assessment process, together these initiatives contributed to an overall reduction in violence in London of 5% and of the most serious violence and gun crime at licensed premises by 20% whilst I was there.
8. From 2004 until 2008 my role included representing the MPS and ACPO licensing lead both in London and nationally. In this role I developed key partnerships with industry, NGOs and Government departments in order to improve the standards at licensed premises. I sat on the British Institute of Innkeeping working party and helped develop the national training for Door Supervisors. I worked with the national regulator the Security Industry Authority to successfully introduce the new regime under the Private Security Industry Act 2001 within London. I sat on Government working parties and worked closely with the alcohol harm reduction team on identifying best practice and ensuring this was used both within London and nationally by police and local authorities. I worked with Government on the drafting of SEV legislation and gave evidence to the House of Commons Select Committee in 2009 on the impact of premises providing sexual entertainment.
9. I was involved with Best Bar None, a national voluntary scheme of accreditation for safe licensed premises, for a number of years and successfully helped a number of boroughs implement the initiative. I was a trained Best Bar none assessor and until my retirement sat on the Board for Best Bar None in the Royal Borough of Kensington and

Chelsea. I was also a trained assessor for Purple Flag, the national voluntary awards scheme for safe, diverse and accessible town centres. For the five years prior to my retirement, I was responsible for licensing of the Notting Hill Carnival, the largest street carnival in Europe. During this time, I contributed to a reduction in violence overall at the Carnival and delivered increased seizures of illegal alcohol, reduction of unlicensed alcohol sales and a reduction in alcohol related violence. In addition to the above I attended internal MPS training and qualification courses, I am trained in conducting health and safety risk assessments and hold the National Certificate for Licensing Practitioners, issued by the British Institute of Inn keeping.

10. Following my retirement, I established [REDACTED] to provide independent compliance support and advice for premises and events requiring a local authority licence. Since then, I have provided evidence gathering services, advice and support to a broad range of licensed premises on a variety of issues, including crime and disorder, street drinking, rough sleepers and age-related product issues. I have also provided support to bars and shops at events such as Nottinghill Carnival and provided support and advice for high profile clubs such as Fabric in London. This work has involved premises that benefit from a variety of local authority licences including alcohol on and off licences, betting premises licences and late-night refreshment. I regularly provide expert independent witness evidence at both local authority and appeal court hearings.

Observations.

11. I conducted observations in the area and visited the premises on the night of Saturday 2nd September 2023. The area was very busy and on my arrival outside the premises at about 22.30 I observed the operation from the street for a short period. The entrance is discrete and easily missed; there were two door supervisors at the entrance who were smartly dressed in suit and tie and appeared more like members of the management than door supervisors. There was no one queuing outside the premises, and it had no impact on the vicinity.

12. I went to the premises and was greeted by the door supervisors and explained that I had a meeting with the compliance manager [REDACTED]. There was a third door supervisor at a desk just inside the main entrance. The ground floor area is a waiting area set out with stools and small tables where customers can wait while their tables in the basement becomes available, this ensures there is no queuing outside the premises. There is water available in this area, but alcohol is strictly only available once customers have gone down to the basement and are seated at their tables to eat.
13. [REDACTED] was in the reception, and I also met with the manager who introduced herself as [REDACTED] which she explained was her English name, as she was of Chinese origin and her Chinese name was difficult for westerners to pronounce. I understand that [REDACTED] has a personal licence and is soon to take the DPS course so that she can also be the DPS as she is responsible for day-to-day running of the premises. She struck me as a professional individual who studied in the USA and who has experience of running HaiDiLao premises around the world. She appeared to be a knowledgeable and effective manager. [REDACTED] is a very experienced compliance manager who has worked in and around licensed premises in London for many years.
14. I asked to be shown around the premises and we went down into the basement restaurant. The premises is fitted out to a high standard in a minimalist modern style with bright lighting and was very clean, almost sterile, in atmosphere. Seating is set out in booth style around tables that have the hotplate set in the centre. There was no loud music audible. The premises was busy although not full and most, if not all, customers appeared to me to be Chinese/Asian in appearance and in family groups of groups of friends with a wide age range.
15. There was a very small servery for waiting staff to collect drinks with what appeared a very limited alcoholic drinks selection mainly consisting of wine and bottled beer. There is no bar and no facility for drinking prior to being seated at your table. It is not possible to stand at the servery, any alcohol served is delivered by waiting staff to the table.

16. In addition to the open plan dining area there are a number of private dining rooms. Walking around the dining area I mainly observed soft drinks, bottles of water and juices, such as freshly juiced watermelon, on the tables. I saw very little alcohol being consumed in the premises and the atmosphere was calm and restrained.
17. It was clear walking around the premises that the attraction is the 'hotpot' style of eating where families or friends select their food and then prepare it themselves at their table. I understand that this is a traditional Chinese style of eating, and it clearly attracts many people who want 'a taste of home' whether that is tourists to London or Chinese people who live and/or work in the UK.
18. I remained in the area until HaiDiLao closed observing both HaiDiLao and the surrounding area and premises. The customers coming and going from HaiDiLao remained as I had observed inside the premises, and I did not see any drunkenness, noise or nuisance from any of them. There was no queuing outside the premises, no obvious security at the door and despite being in Coventry Street, one of the busiest if not the busiest, street in London the premises had no impact on the vicinity. It appeared most people would walk past without even being aware of its presence there.
19. This is in stark contrast to many of the premises in the surrounding area where there were large queues to enter blocking pavements, often large numbers of burly door supervisors outside marshalling and attempting to control behaviour and alcohol fuelled noise and rowdy behaviour. As the evening got later the streets became increasingly populated by younger people looking to continue their night in the music and alcohol led bars and clubs in the area. Many appeared already intoxicated and balloon sellers and touts were roaming the streets unchallenged. HaiDiLao is not a premises that would appeal to this clientele, they were oblivious to it, and it had no impact on the area.

Conclusion.

20. The premises operates in a manner different to most in the area and attracts a different type of clientele. It is genuinely a food led premises where the food, style of dining and theatre are the attraction with alcohol playing a very small part of the offering.
21. The improvements that were proposed in the 2020 application have been implemented and have had a positive effect allowing customers to wait inside the premises and not to queue outside. Indeed, the premises is so discrete most would walk past it without noticing it was there.
22. Having read [REDACTED] report from 2020 I find that my assessment now is very similar and that the premises has continued to operate in the same fashion and to a very high standard. Alcohol plays a very small part in the operation, there is no bar, and no alcohol is served before customers are seated in the restaurant and preparing their meal. There is a limited alcohol selection available to be served by waiting staff, but many customers choose not to drink alcohol, preferring water, soft drinks and fresh juices.
23. The atmosphere is relaxed, and the premises brightly lit, music is at a low volume and the overall experience is of a calm, orderly environment. Customers arriving and leaving do so quietly and with no impact on the surrounding area. I did not observe any drunkenness or noisy behaviour from any customers.
24. The premises has operated since 2019 and as far as I am aware there have been no incidents and no calls to police or the licensing authority. Unusually for an application such as this there are no objections from residents with the only objections being from the authorities on policy grounds.
25. The operating history, style of dining and my observations all lead me to conclude that this premises currently promotes the licensing objectives to a high standard and will continue to do so should this application be permitted. HaiDiLao appears to me to be just the sort of diverse, non-alcohol led premises that WCC wish to promote in the Stress Area, and it is my view that extending the hours to permit alcohol sales until

02.00 and late-night refreshment until 04.00 will have no impact on this operation or the wider Coventry Street area.

26. Images taken in the waiting area.



I understand that my duty is to the sub-committee and this report has been prepared in compliance with that duty. All matters relevant to the issues on which my expert evidence is given have been included in this report. I believe the facts I

state in this report to be honest and true and that the opinions I have expressed are correct to the best of my judgment. The fee for this report is not conditional on the outcome of the case in any way whatsoever.

██████████

Independent Licensing Consultant,

04/09/2023.



Schedule 12
Part A

WARD: St James's
UPRN: 010033637496

City of Westminster

64 Victoria Street, London, SW1E 6QP

Premises licence

Regulation 33, 34

Premises licence number:

20/01462/LIPDPS

Original Reference:

18/03530/LIPN

Part 1 – Premises details

Postal address of premises:

HaiDiLao
Units 4 And 5
Trocadero
13 Coventry Street
London
W1D 7AB

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Performance of Dance
Exhibition of a Film
Playing of Recorded Music
Anything of a similar description to Live Music, Recorded Music or Performance of Dance
Performance of a Play
Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Performance of Dance

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00
Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Exhibition of a Film

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00
Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Playing of Recorded Music

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Performance of a Play

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Late Night Refreshment

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Sale by Retail of Alcohol

Monday to Thursday: 10:00 to 23:30 (On and off)

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight

24 hours every day of the week (Resident and guests)

The opening hours of the premises:

Monday to Sunday: 08:00 to 02:30

Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Uk Haidilao Pte. Ltd
10-11 Austin Friars
London
EC2N 2HG

Registered number of holder, for example company number, charity number (where applicable)

10931069

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Name: Gioia Zhan

Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Licence Number: 27288

Licensing Authority: London Borough Of Tower Hamlets

Date: 31 August 2023

This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.

Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premises licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence,

- (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.
10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

Annex 2 – Conditions consistent with the operating Schedule

None

Annex 3 – Conditions attached after a hearing by the licensing authority

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.
13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
15. The basement of the premises shall only operate as a restaurant:
 - (i) in which customers are shown to their table,
 - (ii) where the supply of alcohol is by waiter or waitress service only,
 - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
 - (iv) which do not provide any take away service of food or drink for immediate consumption,
 - (v) which do not provide any take away service of food or drink after 23.00, and
 - (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.
17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

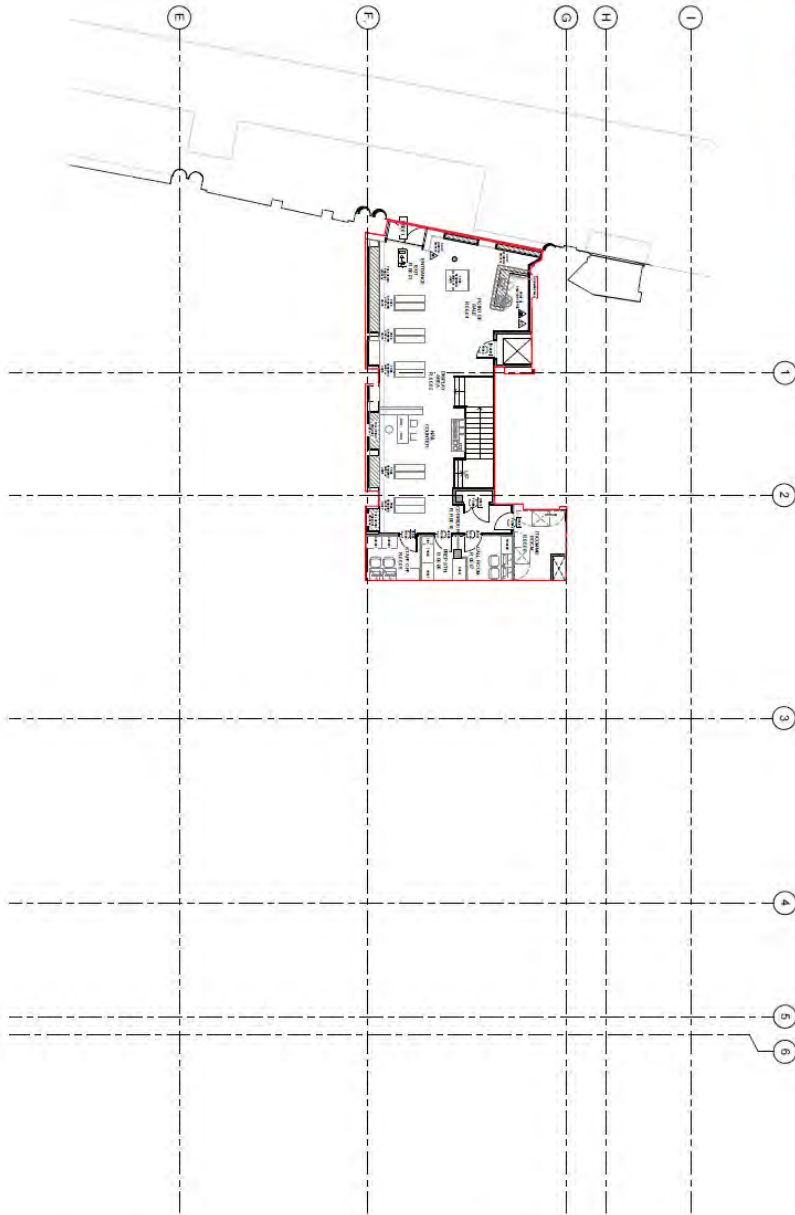
22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.
32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.

34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.
43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
47. SIA Staff will be deployed at the Premises as follows:
 - 1 SIA Door Supervisor from 7pm to 11pm
 - 2 SIA Door Supervisors from 11pm to 3am
48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).

49. There shall be no queueing on the highway after 21:00hrs daily.

Annex 4 – Plans

IMPORTANT: Licensable activities can take place anywhere within the red line. The position of loose furniture and equipment is shown for diagrammatic purposes only. Firefighting assessment carried out under the Regulatory Reform (Fire Safety) Order 2005 or by agreement with the officer.



<p>GENERAL NOTES:</p> <p>ALL DRAWINGS ARE TO BE CONSIDERED AS APPROXIMATE. CONTRACTORS TO VERIFY ALL DIMENSIONS AND CONDITIONS ON SITE BEFORE COMMENCING WORK.</p> <p>THE DRAWING IS THE PROPERTY OF MCM. IT IS TO BE USED ONLY FOR THE PROJECT AND SITE SPECIFICALLY IDENTIFIED. IT IS NOT TO BE REPRODUCED OR COPIED IN ANY FORM OR BY ANY MEANS WITHOUT THE WRITTEN PERMISSION OF MCM.</p>																																		
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<p>CLIENT: HAL DJ LAD</p> <p>PROJECT: HAL DJ LAD LONDON</p> <p>PROPOSAL: PROPOSED PROBABLY</p> <p>ISSUES: PROPOSED FLOOR LICENSING PLAN</p>																																		
<p>SCALE: 1:500</p> <p>DATE: 15/03/2024</p> <p>PROJECT NO.: A07/200/02</p> <p>CLIENT NO.: 01/181</p>																																		
<p>MCM. LTD.</p> <p>100, 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000.</p>																																		



Schedule 12
Part B

WARD: St James's
UPRN: 010033637496

City of Westminster
64 Victoria Street, London, SW1E 6QP

**Premises licence
summary**

Regulation 33, 34

Premises licence number:

20/01462/LIPDPS

Part 1 – Premises details

Postal address of premises:

HaiDiLao
Units 4 And 5
Trocadero
13 Coventry Street
London
W1D 7AB

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Performance of Dance
Exhibition of a Film
Playing of Recorded Music
Anything of a similar description to Live Music, Recorded Music or Performance of Dance
Performance of a Play
Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Performance of Dance

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00
Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Exhibition of a Film

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00
Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Playing of Recorded Music

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Performance of a Play

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Late Night Refreshment

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Sale by Retail of Alcohol

Monday to Thursday: 10:00 to 23:30 (On and off)

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight

24 hours every day of the week (Resident and guests)

The opening hours of the premises:

Monday to Sunday: 08:00 to 02:30

Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Name and (registered) address of holder of premises licence:

Uk Haidilao Pte. Ltd
10-11 Austin Friars
London
EC2N 2HG

Registered number of holder, for example company number, charity number (where applicable)

10931069

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:

Name: Gioia Zhan

State whether access to the premises by children is restricted or prohibited:

Restricted


Date: 31 August 2023

This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.



HaiDiLao
13 Coventry Street, London W1D 7AB

Introduction

1. I, , make this statement to provide additional and relevant information regarding an application for a full variation of the premises licence under section 34 Licensing Act 2003, for HaiDiLao.
2. I have been a licensing consultant since 2004. My consultancy service has a respected reputation amongst the Police, local authorities, and our private clients.
3. Previously, I was:
 - a. a civilian licensing officer with the Metropolitan Police Clubs and Vice Unit (CO14) from 1994 to 2001; and
 - b. a licensing officer at the London Borough of Islington from February 2001 to June 2004.
4. I have attained the Certificate of Higher Education in Licensing Law from Birmingham University and I am a member of the Institute of Licensing (MIoL). I am also an Associate of the Chartered Institute of Environmental Health (ACIEH). My role as a consultant is to work in partnership with the statutory authorities. I have given evidence at Licensing Committees, planning appeals, and licensing appeals before Magistrates and the Crown Court.
5. I have been an independent licensing consultant for 19 years. I have worked with a wide variety of premises including nightclubs, bars, restaurants, and hotels. My retainer clients include The London Park



Lane Hilton (Westminster), the Truman Brewery complex (Tower Hamlets), The Outernet – HERE and The Lower Third (Camden), The Piano Works (Islington and Westminster), The Windmill Theatre Soho (Westminster), Tape London (Westminster), The Box Soho (Westminster), Cirque Le Soir (Westminster), Reign (Westminster), Raffles (Royal Borough of Kensington and Chelsea), Tabu (Westminster), Swingers Golf (City of London and Westminster), Lio London (Westminster) and The Night Group – Night Tales and NTs Loft (Hackney).

6. I am the co-author of the book, *“Staying Open – An Essential Guide for Managers of Licensed Premises”*.
7. I have worked with many venues, in many different environments, to design successful management procedures to ensure the promotion of the Four Licensing Objectives, current best practice and compliance with legislation and regulations.

Instructions and Scope of Work

8. I have been provided with the application and the premises licence for HaiDilao.
9. My instructions are to provide a report on the compliance plan for HaiDiLao that would ensure compliance with premises licence conditions, promotion of the four Licensing Objectives and continuing best practice in all operational licensing policies and procedures.
10. I confirm that, notwithstanding that I have been engaged as a consultant by Uk Haidilao Pte. Ltd, I have prepared this Witness Statement together with all opinions expressed herein, as an independent professional licensing consultant.

Licensing Compliance Plan

11. The plan was in four parts; (1) set up the policies and procedures, (2) implementation of an online compliance system, (3) conduct regular

licensing audits to measure performance and provide due diligence evidence, (4) to provide ongoing advice, support and to review any incidents / issues that arise.

Policies and Procedures

12. I am undertaking a full review of the operation of the premises and will produce a comprehensive licensing Operational Manual which contains licensing policies and procedures. The manual demonstrates best practice in all areas. It would also form part of induction for new members of staff and the ongoing training of existing staff.
13. The Operational Manual sets out the premises minimum operating standards and the policies and procedures to be followed by all staff.
14. The Operational Manual is a 'living' document and will be reviewed regularly to ensure current best practice and that any changes at the premises or to licensing laws are addressed.
15. The Operational Manual comprises the following policies and procedures.
 - Customer Vetting and Terms of Entry
 - Young People
 - Searching and Seizure of Prohibited Items
 - Preventing and Dealing with Intoxication
 - Drugs
 - Crime Prevention and Intervention
 - Guest Welfare and Welfare and Vulnerability Engagement (WAVE)
 - Ejections
 - Security Roles, Responsibilities and Code of Conduct
 - Security Code of Conduct
 - Dealing with Serious Incidents
 - Sexual Assaults
 - Crime Scene Preservation
 - Theft Prevention
 - Staff Behaviour and Code of Conduct
 - Events & Private Hire
 - External Management & Dispersal
 - Smoking
 - Incident Reporting & Due Diligence Records

- CCTV

Online Compliance System

16. Report Support is a unique online compliance system for licensed premises. It has been designed by a team of experts with vast experience in licensing enforcement, working with leading night-time economy operators.
17. Report is a secure digital system for licensing due diligence, providing a centralised platform for recording all compliance activities.
18. Key features of Report Support include a digital daily records system, for compliance checks, safety checklists, positive guest welfare interventions, and incident reports.
19. Users can access the system on any device with a browser. It works on portable devices with either IOS or Android operating systems.
20. Multiple users can access the system at any one time, viewing records and entries in real time, allowing for oversight and supervision by operational management and head office.
21. A daily report is e-mailed to a prescribed list of senior managers every morning detailing the previous night's trading.
22. Incident reports are automatically e-mailed to a prescribed list of senior managers, again allowing for oversight and supervision by operational management and head office.
23. The system can be used to quickly and easily show enforcement officers due diligence records and checks at any time.

Audits

24. Comprehensive licensing audits of the premises will be conducted by a qualified consultant to ensure compliance with the Licensing Act 2003,



the promotion of the Four Licensing Objectives and any specific conditions attached to the Premises Licence.

25. The audits measure the success and effectiveness of operational procedures and aim to build a body of positive due diligence evidence for the premises. They also serve as a management tool; giving confidence that the premises is compliant and acts as an early warning system if issues are identified.

26. The audits cover the following areas:

- Promotion of the Four Licensing Objectives
- Licences and Signage
- Compliance with Premises Licence Conditions and Licensing Regulations
- Door Supervisors
- Outside Management
- Fire Safety
- Record Keeping
- Internal Management
- Toilets
- CCTV

27. The audits will be conducted at a minimum of once a month.

28. The audits are unannounced and are carried out when the venue is trading at peak times.

Ongoing Support

29. I have been engaged to regularly re-evaluate the compliance regime at the premises, taking into account shifting circumstances, changes in legislation, best practice and current guidance from the authorities.

30. I will review all incident reports and provide an assessment of the incident, giving recommendations, advice and support as applicable. This may include reviewing CCTV, writing additional policies / action plans and providing additional staff training plans.



Conclusions

- 31. The measures detailed in this statement give the business a highly effective means of managing licensing compliance.
- 32. These measures demonstrate a clear commitment from the leadership of the business to go beyond minimum standards of compliance to achieve best possible practices.
- 33. It is my professional opinion that these measures will ensure the business has an excellent compliance infrastructure and that the grant of the additional requested hours do not have an adverse effect on the promotion of the four licensing objectives.
- 34. I confirm that I have made clear which facts and matters referred to in this report are within my own knowledge and which are not. Those that are within my own knowledge I confirm to be true. The opinions I have expressed represent my true and complete professional opinions on the matters to which they refer.

Signed: 

Dated: 5th September 2023





Haidilao have engaged the services of Capital Safety Solutions to conduct staff training on the premises with regards to all Health and Safety, Food safety and Licensing requirements for the last 4 years (since prior to opening the first branch in 2019)

Training is delivered live on a regular basis to the company, but our bespoke training platform delivers 12 courses to all the team.

Deon van Niekerk holds the following qualifications

- Level 4 Food Safety and a NEBOSH Certificate for general safety and fire safety.
- A personal license holder and also holds the BII accredited licensing practitioner's certificate.
- A teaching qualification.
- A co-author of the book, "Staying Open – An Essential Guide for Managers of Licensed Premises"

Management and Staff training that has been delivered pertaining to Licensing is as follows

1. Responsible Alcohol Service and Promoting the Four Licensing Objectives (RASPFL0) for Managers Training which includes the following topics:

The Licensing Act 2003, Four Licensing Objectives, Closure Powers, Age Verification, Preventing & dealing with intoxication, Drugs, Prevention & Intervention, Guest Welfare, Ejections, Conflict Management, Dealing with Serious Incidents, Crime Scene Preservation, Writing incident reports, Daily Record Keeping (Due Diligence), Factors affecting Drinking Behaviour

The serving staff will receive a shorter version of the course covering the following topics

The Licensing Act 2003, Promoting the Four Objectives, Identifying and Preventing intoxication, Age Verification, Crime Scene Preservation, Factors affecting drinking behaviour

2. Welfare and Vulnerability Engagement (WAVE) Training which includes the following topics:

Introduction, Benefits of WAVE, 5 Principals, What is Vulnerability, Factors making a person vulnerable, How to recognize vulnerability, Reducing vulnerability, Policy example; Dealing with sexual assaults; Ask for Angela and Support services available

3. Personal Licence Training which includes the following topics:

The Licensing Act 2003, Four Licensing Objectives, Closure Powers, Age Verification, Preventing & dealing with intoxication, Drugs, Prevention & Intervention, Guest

Welfare, Ejections, Conflict Management, Dealing with Serious Incidents, Crime Scene Preservation, Writing incident reports, Daily Record Keeping (Due Diligence), Factors affecting Drinking Behaviour

4. Fire Warden Training which includes the following topics:

The Legislation; Relevant Articles of the Fire Safety Order; Behaviour in an Emergency; The Fire Triangle; How does fire spread; Main causes of fire; Spotting hazards; Hazard recording; Fire detection and warning; Means of escape; Fire doors; Escape routes; Systems for safe evacuation; People with disabilities; Fire-fighting equipment; Fire drills; Consider fire in the home

All staff receive a relevant handbook relating to the topics and refresher training carried out.

There are other courses available that are delivered such as First Aid, Food and Health and safety.

We work with a wide range of high profile clients from The Venue Group Hospitality, The Apartment Group, The Box, IT Restaurant, Tape London and many others. The Director of Capital Safety Solutions, Deon van Niekerk, has worked in the hospitality sector for 30 years and been a Director of Capital Safety for some 6 years.

TRAINING ATTENDANCE SHEET			
Course Name:	Personal License Holders		
Level:	Level 2		
Company:	Mixed		
Date:	14 March 2022	Time:	10AM
Location:	The Social	Trainer:	[REDACTED]
Trainee Name:		Trainees Signature:*	
1	[REDACTED]	[REDACTED]	
	ID Produced: <i>Driving licence</i>	[REDACTED]	
	Name of Company <i>Haidilao</i>		
7	[REDACTED]	[REDACTED]	
	ID Produced: <i>Driving Licence</i>	[REDACTED]	
	Name of Company <i>Haidilao Hotpot</i>		
8	[REDACTED]	[REDACTED]	
	ID Produced: <i>BRP and passport</i>	[REDACTED]	
	Name of Company <i>Haidilao Hotpot</i>		



TRAINING ATTENDANCE SHEET			
Course Name:	Personal Licence Holders		
Company:	Mixed		
Date:	18 October 2022	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]
Trainee Name & ID		Trainees Signature:*	
7	[REDACTED]	[REDACTED]	
ID	[REDACTED]	[REDACTED]	
Name of Company	Haidilao		



TRAINING ATTENDANCE SHEET			
Course Name:	Personal Licence Holders		
Company:	Mixed		
Date:	28 February 2023	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]
Trainee Name & ID		Trainees Signature:	
3	[REDACTED]	[REDACTED]	
	ID DRIVERS LICENCE		
	Name of Company Haidilao Hot Pot		
1	[REDACTED]	[REDACTED]	
	ID BRP		
	Name of Company Haidilao LTD		
2	[REDACTED]	[REDACTED]	
	ID Passport [REDACTED]		
	Name of Company Haidilao Hot Pot		
3	[REDACTED]	[REDACTED]	
	ID BRP		
	Name of Company Haidilao LTD		

TRAINING ATTENDANCE SHEET

Course Name:	PLH
Level:	Level 2
Company:	Mixed

Date:	04 April 2023	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]

Trainee Name:	Trainees Signature:*
---------------	----------------------

4	[REDACTED]	[REDACTED]
	ID Produced:	
	Name of Company	HAIDILAO HOT POT
5	[REDACTED]	[REDACTED]
	ID Produced:	
	Name of Company	HAIDILAO HOT POT
6	<i>[Handwritten Signature]</i>	<i>[Handwritten Signature]</i>
	ID Produced:	
	Name of Company	HAIDILAO HOT POT
7	[REDACTED]	[REDACTED]
	ID Produced:	

TRAINING ATTENDANCE SHEET

Course Name:	PLH
Level:	Level 2
Company:	Mixed

Date:	23 May 2023	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]

Trainee Name:	Trainees Signature:*
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Trainee Name:	Trainees Signature:*
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1	[REDACTED]	[REDACTED]
	ID Produced: BRP	
	Name of Company UK Haidilao PTC LTD	

7	[REDACTED]	[REDACTED]
	ID Produced: DL	
	Name of Company Haidilao	

8	[REDACTED]	[REDACTED]
	ID Produced: BRP	
	Name of Company Haidilao	

6	[REDACTED]	[REDACTED]
	ID Produced: BRP	
	Name of Company Haidilao	

7	[REDACTED]	[REDACTED]
	ID Produced: BRP	
	Name of Company Haidilao	

8	[REDACTED]	[REDACTED]
	ID Produced: BRP	
	Name of Company Haidilao	



TRAINING ATTENDANCE SHEET	
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Course Name:	Emergency at Work First Aid (One day course)		
Company:	.		

Date:	03 May 2023	Time:	10.30-16.30
Location:		Trainer:	[REDACTED]

Trainee Name & Company	Trainees Signature:*
------------------------	----------------------

7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]



TRAINING ATTENDANCE SHEET

Course Name:	Essential Health and Safety and Level 1 Food Hygiene Induction training
Company:	Haidilao

Date:	07 March 2022	Time:	2.30pm
Location:	O2	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]
12		

**By signing this Attendance Sheet you are confirming your attendance at the training session above.*

TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:

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TRAINING ATTENDANCE SHEET

Course Name:	Essential Health and Safety and Level 1 Food Hygiene Induction training
Company:	Haidilao

Date:	07 March 2022	Time:	2.30pm
Location:	O2	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10		
11		
12		

**By signing this Attendance Sheet you are confirming your attendance at the training session above.*

TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:



TRAINING ATTENDANCE SHEET

Course Name:	Induction and Essential Health and Safety and Level 1 Food Hygiene Responsible Alcohol Service and Promoting the Four Licensing Objectives (RASPFL0) Fire Warden
Company:	Hajdilao

Date:	22 May 2023	Time:	12.30pm to 5pm
Location:	O2	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]
12	[REDACTED]	[REDACTED]

**By signing this Attendance Sheet you are confirming your attendance at the training session above.*

TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:



TRAINING ATTENDANCE SHEET

Course Name:	Induction and Essential Health and Safety and Level 1 Food Hygiene Responsible Alcohol Service and Promoting the Four Licensing Objectives (RASPFLO) Fire Warden		
Company:	Haiqilao		

Date:	22 May 2023	Time:	12.30pm to 5pm
Location:	O2	Trainer:	[Redacted]

	Trainee Name	Trainees Signature:*
1	[Redacted]	[Redacted]
2	[Redacted]	[Redacted]
3	[Redacted]	[Redacted]
4	[Redacted]	[Redacted]
5	[Redacted]	[Redacted]
6	[Redacted]	[Redacted]
7	[Redacted]	[Redacted]
8	[Redacted]	[Redacted]
9	[Redacted]	[Redacted]
10	[Redacted]	[Redacted]
11	[Redacted]	[Redacted]
12		

**By signing this Attendance Sheet you are confirming your attendance at the training session above.*

TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:



Attendance Register - Haidilao- Birmingham

Fire Warden Training 24/01/2023

Name;

Signature





TRAINING ATTENDANCE SHEET

Course Name:	Responsible Alcohol Awareness and promoting the Licensing Objectives Health and Safety and Food Safety Awareness		
Company:	HDL		

Date:	20 February 2023	Time:	4.30PM -6.30PM
Location:	Birmingham	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8		
9		
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12		

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TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:



TRAINING ATTENDANCE SHEET

Course Name: Fire Warden

Company: Haidilao

Date: 07 March 2022

Time: 11am

Location: O2

Trainer: [REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]
12	[REDACTED]	[REDACTED]

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--



TRAINING ATTENDANCE SHEET

Course Name: Fire Warden

Company: Haidilao

Date: 07 March 2022

Time: 11am

Location: O2

Trainer: [Redacted]

	Trainee Name	Trainees Signature:*
1	[Redacted]	[Redacted]
2	[Redacted]	[Redacted]
3	[Redacted]	[Redacted]
4	[Redacted]	[Redacted]
5	[Redacted]	[Redacted]
6	[Redacted]	[Redacted]
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TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:

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TRAINING ATTENDANCE SHEET

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives
Level:	Staff
Company:	Hai Di Lao

Date:	21 February 2019	Time:	
Location:		Trainer:	

Trainee Name:		Trainees Signature:*
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CAPITAL
SAFETY SOLUTIONS

TRAINING ATTENDANCE SHEET

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives
Level:	Staff
Company:	Hai Di Lao

Date:	22 February 2019
Location:	

Time:	
Trainer:	

Trainee Name:	Trainees Signature:*
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TRAINING ATTENDANCE SHEET

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives
Level:	General
Company:	Haidilao

Date:	06 March 2019	Time:	
Location:		Trainer:	

Trainees Name:	Trainees Signature:*
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TRAINING ATTENDANCE SHEET

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives		
Level:	General		
Company:	Haidilao		

Date:	16 April 2019	Time:	4PM-5PM
Location:		Trainer:	[REDACTED]

Trainee Name:	Trainees Signature:*
---------------	----------------------

1	[REDACTED]	
2	[REDACTED]	
3	[REDACTED]	
4	[REDACTED]	
5	[REDACTED]	
6	[REDACTED]	
7	[REDACTED]	
8	[REDACTED]	
9	[REDACTED]	
10	[REDACTED]	
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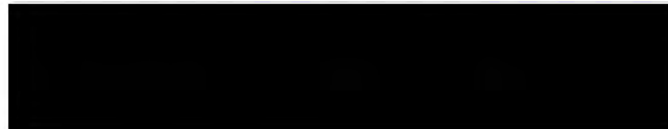
CAPITAL SAFETY SOLUTIONS LTD

CERTIFICATE OF ATTENDANCE

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This certificate is presented to



*for attending the above training course on
6 March 2019*

which consists of 6 modules and includes the following topics:

*The Licensing Act 2003, Promoting the Four Objectives,
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Factors affecting drinking behaviour*

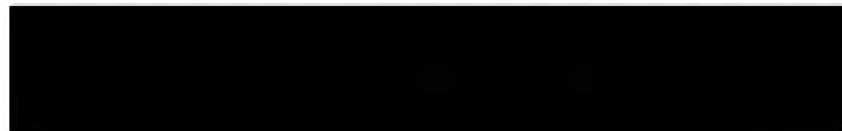
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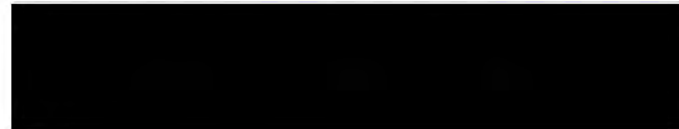
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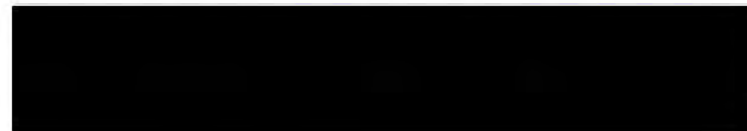
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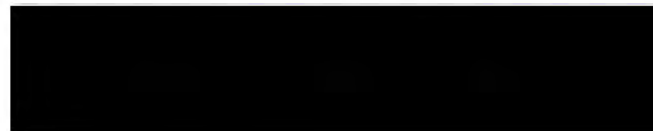
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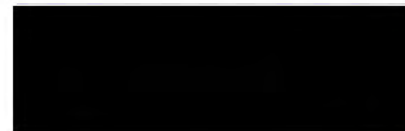
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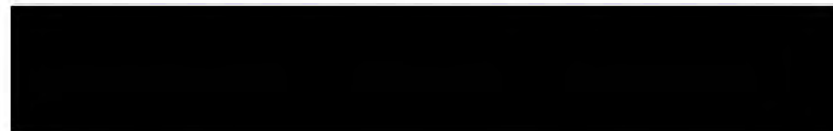
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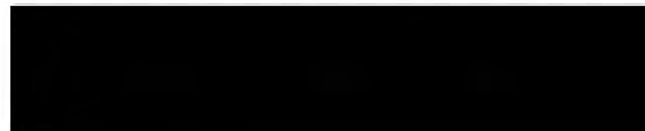
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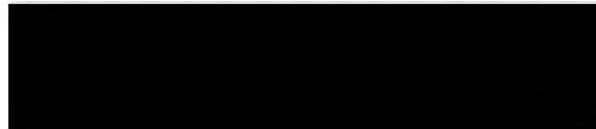
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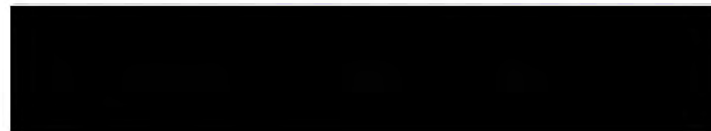
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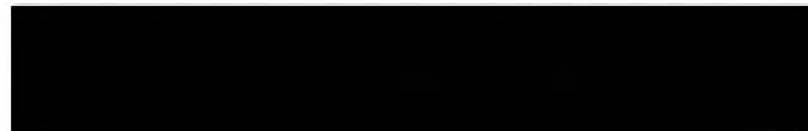
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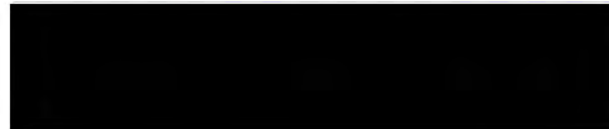
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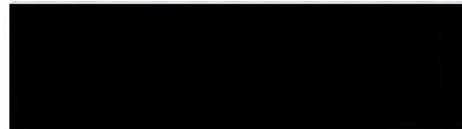
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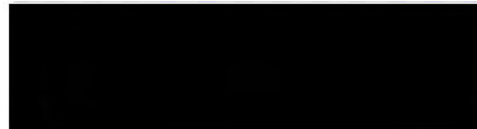
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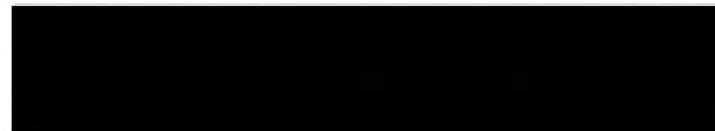
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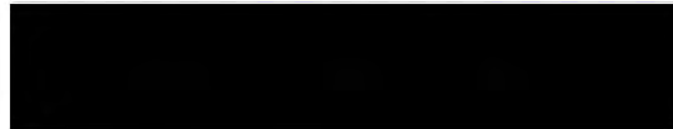
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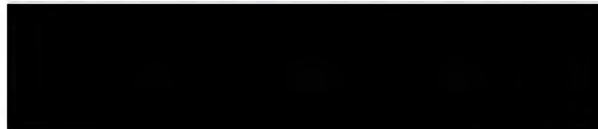
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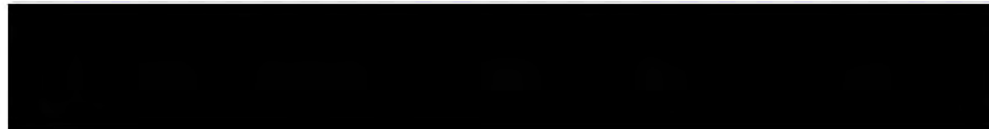
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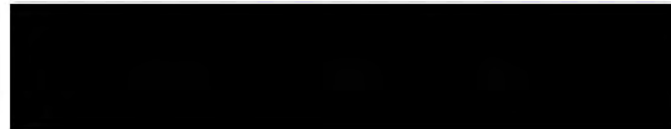
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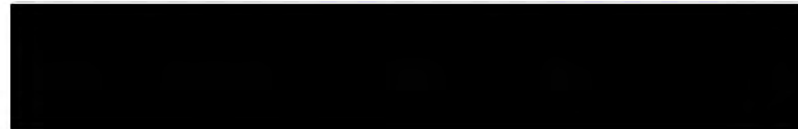
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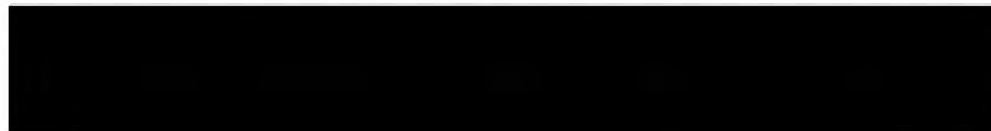
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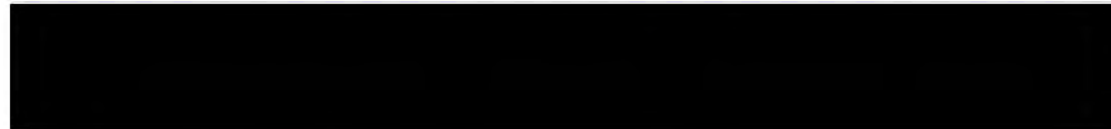
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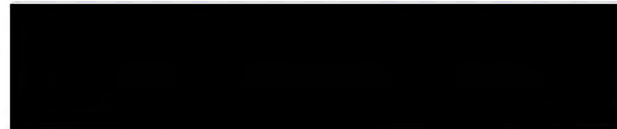
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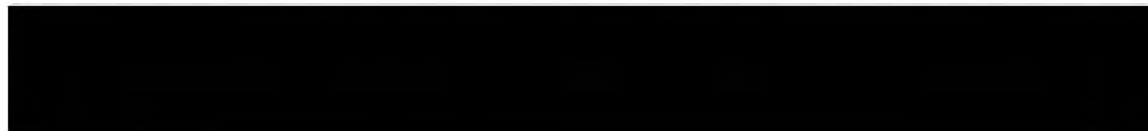
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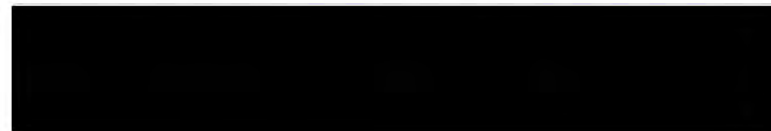
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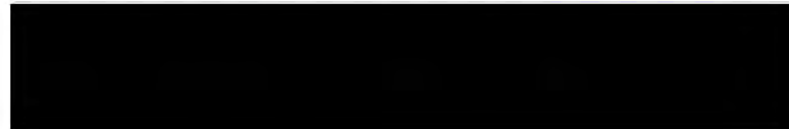
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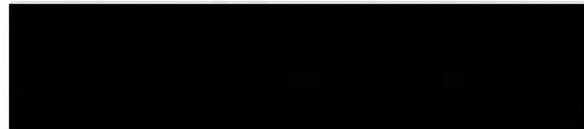
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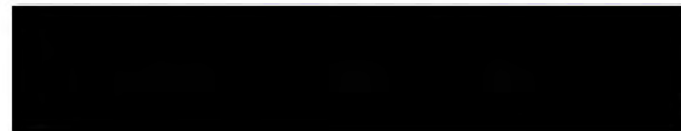
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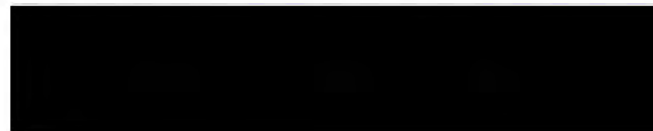
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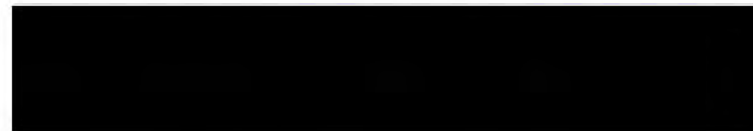
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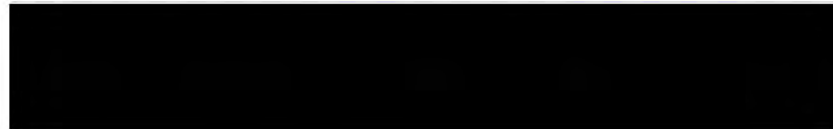
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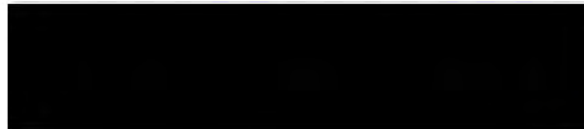
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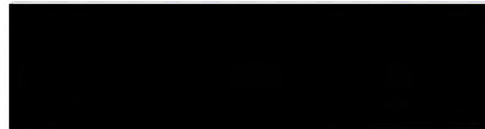
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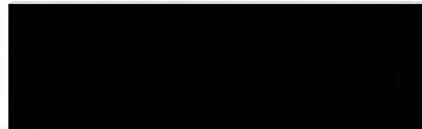
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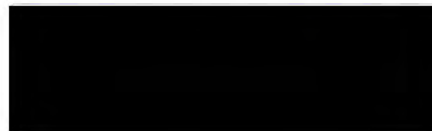
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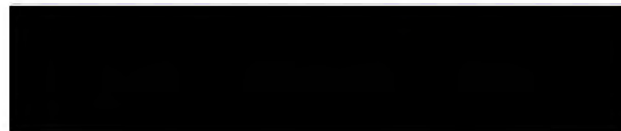
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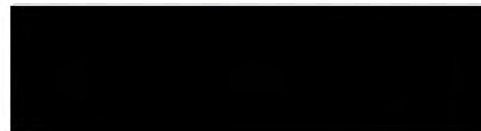
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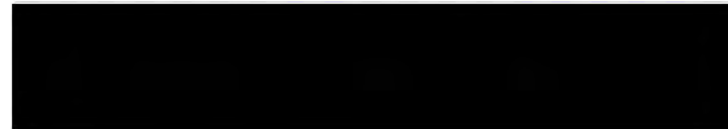
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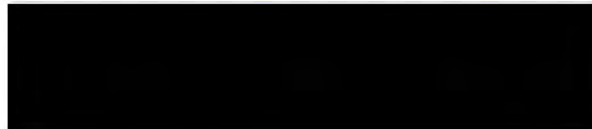
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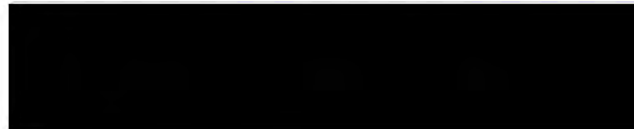
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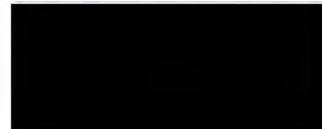
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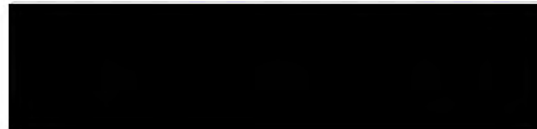
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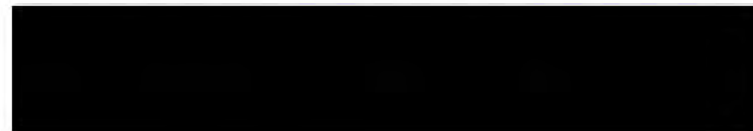
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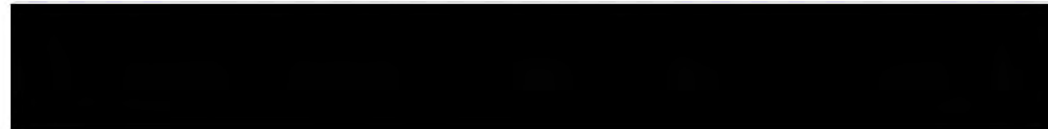
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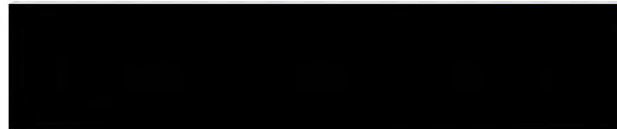
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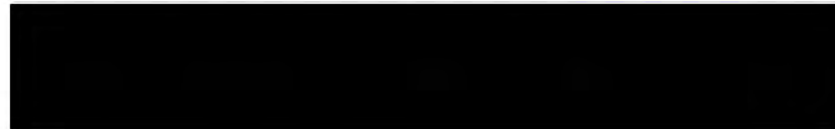
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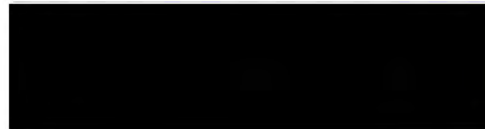
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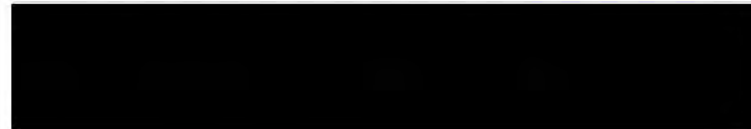
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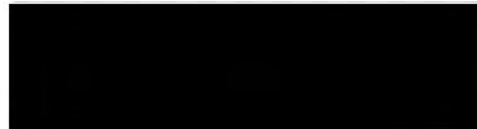
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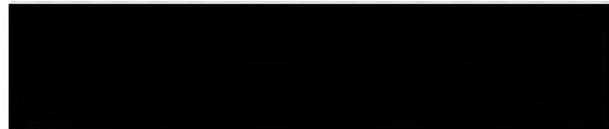
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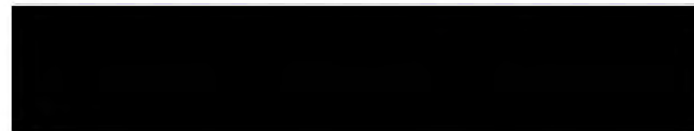
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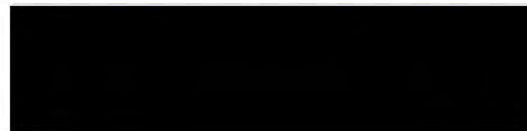
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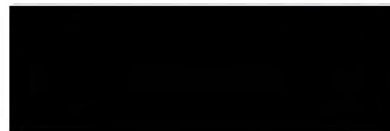
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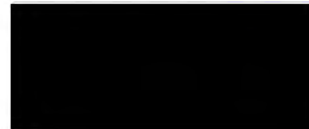
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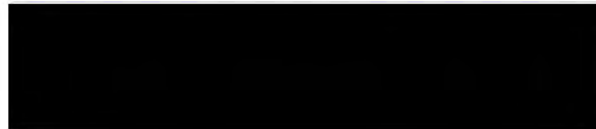
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TRAINING ATTENDANCE SHEET

Course Name:	Food Hygiene
Level:	Level 3
Company:	Mixed

Date:	12 April 2022	Time:	10.30-16.30
Location:	Goods Way	Trainer:	[REDACTED]

Trainees Name:	Trainees Signature:	Company
6	[REDACTED]	HAIDILAO
7	[REDACTED]	HAIDILAO
8	[REDACTED]	HAIDILAO
9	[REDACTED]	HAIDILAO

✓



CAPITAL SAFETY SOLUTIONS

TRAINING ATTENDANCE SHEET

Course Name:	Food Hygiene Training
Level:	Level 3 for Supervisors
Company:	Mixed

Date:	15 August 2022
Location:	Inca
Trainer:	[REDACTED]

3	[REDACTED]
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TRAINING ATTENDANCE SHEET

Course Name:	Food Hygiene		
Level:	Level 3		
Company:	Mixed		

Date:	24 May 2023	Time:	10.30- 16.30
Location:	Tap and Bottle	Trainer:	[REDACTED]

Trainee Name	Company	Signature
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7	[REDACTED]	[REDACTED]	[REDACTED]
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TRAINING ATTENDANCE SHEET		
Course Name:	Level 3 Equivalent Food Hygiene Training	
Level:	Management	
Company:	Mixed	
Date:	28 March 2023	Time: 10.30AM- 4.30PM
Location:	Tap and Bottle	Trainer: [REDACTED]
Trainee Name:		Signature
[REDACTED]		Name of Company
4	[REDACTED]	[REDACTED]



City of Westminster
64 Victoria Street, London,
SW1E 6QP

Schedule 12
Part A

WARD: St James's
UPRN: 010033637496

Premises licence

Regulation 33, 34

Premises licence number:

20/01462/LIPDPS

Original Reference:

18/03530/LIPN

Part 1 – Premises details

Postal address of premises:

HaiDiLao
Units 4 And 5
Trocadero
13 Coventry Street
London
W1D 7AB

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Performance of Dance
Exhibition of a Film
Playing of Recorded Music
Anything of a similar description to Live Music, Recorded Music or Performance of Dance
Performance of a Play
Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Performance of Dance

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Exhibition of a Film

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Playing of Recorded Music

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Performance of a Play

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Late Night Refreshment

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Sale by Retail of Alcohol

Monday to Thursday: 10:00 to 23:30 (On and off)
Friday to Saturday: 10:00 to 00:00
Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight

24 hours every day of the week (Resident and guests)

The opening hours of the premises:

Monday to Sunday: 08:00 to 02:30

Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Uk Haidilao Pte. Ltd
10-11 Austin Friars
London
EC2N 2HG

Registered number of holder, for example company number, charity number (where applicable)

10931069

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Name: Gioia Zhan

Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Licence Number: 27288
Licensing Authority: London Borough Of Tower Hamlets

Date: 31 August 2023

This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.

Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.
10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

Annex 2 – Conditions consistent with the operating Schedule

None

Annex 3 – Conditions attached after a hearing by the licensing authority

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.
13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
15. The basement of the premises shall only operate as a restaurant:
 - (i) in which customers are shown to their table,
 - (ii) where the supply of alcohol is by waiter or waitress service only,
 - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
 - (iv) which do not provide any take away service of food or drink for immediate consumption,
 - (v) which do not provide any take away service of food or drink after 23.00, and
 - (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

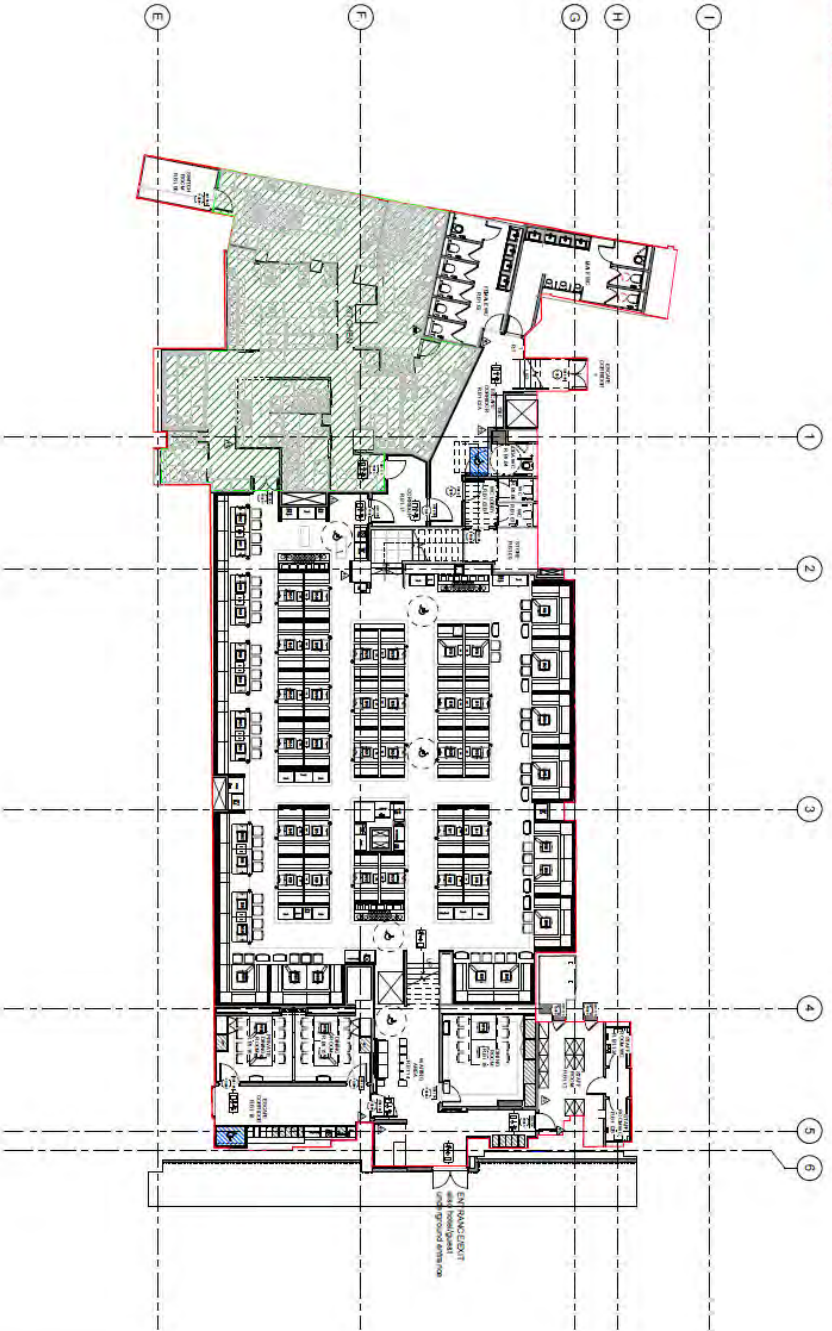
Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.
17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.
32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.

34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.
43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
47. SIA Staff will be deployed at the Premises as follows:
 - 1 SIA Door Supervisor from 7pm to 11pm
 - 2 SIA Door Supervisors from 11pm to 3am

48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).
49. There shall be no queueing on the highway after 21:00hrs daily.

IMPORTANT: Usable activities can take place anywhere within the red line. The position of loose furniture and equipment is shown for diagrammatic purposes only. Firefighting assessment is indicated but may be moved subject to the fire risk assessment carried out under the Regulatory Reform (Fire Safety) Order 2005 or by agreement with the fire officer.



GENERAL NOTES
 1. ALL WORK SHALL BE IN ACCORDANCE WITH THE BUILDING REGULATIONS 2010.
 2. ALL WORK SHALL BE IN ACCORDANCE WITH THE REGULATORY REFORM (FIRE SAFETY) ORDER 2005.
 3. ALL WORK SHALL BE IN ACCORDANCE WITH THE REGULATORY REFORM (FIRE SAFETY) ORDER 2005.
 4. ALL WORK SHALL BE IN ACCORDANCE WITH THE REGULATORY REFORM (FIRE SAFETY) ORDER 2005.
 5. ALL WORK SHALL BE IN ACCORDANCE WITH THE REGULATORY REFORM (FIRE SAFETY) ORDER 2005.
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SYMBOLS KEY
 ○ WORK TO BE COMPLETED
 ⊕ FIRE RISK ASSESSMENT
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LOCAL OPERATIONS
 ⊕ EXISTING FIRE EQUIPMENT
 ⊖ EXISTING FIRE EQUIPMENT
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CLIENT: HAI DI LAO
 PROJECT: TROCADERO PROXIMALLY,
 LONDON
 DRAWING: PRELIMINARY FLOOR LAYOUT PLAN
 DATE: 15/05/2011
 DRAWN BY: MCM
 CHECKED BY: MCM
 PROJECT NO: PR-034
 DRAWING NO: A-07-81-02
 SCALE: 1:100
 SHEET NO: 01

MCM.
 ARCHITECTURAL CONSULTANTS
 1, THE SQUARE
 LONDON, W1P 0AN



City of Westminster
64 Victoria Street, London,
SW1E 6QP

Schedule 12
Part B

Premises licence
summary

WARD: St James's
UPRN: 010033637496

Regulation 33, 34

Premises licence
number:

20/01462/LIPDPS

Part 1 – Premises details

Postal address of premises:

HaiDiLao
Units 4 And 5
Trocadero
13 Coventry Street
London
W1D 7AB

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Performance of Dance
Exhibition of a Film
Playing of Recorded Music
Anything of a similar description to Live Music, Recorded Music or Performance of Dance
Performance of a Play
Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Performance of Dance

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

Exhibition of a Film

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Playing of Recorded Music

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Performance of a Play

Monday to Saturday: 10:00 to 02:00
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Late Night Refreshment

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00
24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Sale by Retail of Alcohol

Monday to Thursday: 10:00 to 23:30 (On and off)
Friday to Saturday: 10:00 to 00:00
Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight
24 hours every day of the week (Resident and guests)

The opening hours of the premises:

Monday to Sunday: 08:00 to 02:30
Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)
New Year's Eve extension to start of licensable activities on New Year's Day

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Name and (registered) address of holder of premises licence:

Uk Haidilao Pte. Ltd
10-11 Austin Friars
London
EC2N 2HG

Registered number of holder, for example company number, charity number (where applicable)

10931069

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:

Name: Gioia Zhan

State whether access to the premises by children is restricted or prohibited:

Restricted

Date: 31 August 2023

This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.

Premises licence history

Application	Details of Application	Date Determined	Decision
18/03530/LIPN	<p>Application for a New Premises Licence</p> <p>Performance of Dance Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p>Exhibition of a Film Monday to Thursday: 10:00 to 01:00 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p>Playing of Recorded Music Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p>Anything of a similar description to Live Music, Recorded Music or Performance of Dance Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p>Performance of a Play Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p>Late Night Refreshment Monday to Thursday: 23:00 to 23:30 (Indoors)</p>	14.06.2018	Granted by Licensing Sub-Committee

	<p>Friday to Saturday: 23:00 to 00:00</p> <p>Sale by Retail of Alcohol</p> <p>Monday to Thursday: 10:00 to 23:30 (On and off)</p> <p>Friday to Saturday: 10:00 to 00:00</p> <p>Sunday: 12:00 to 22:30</p>		
19/00869/LIPVM	Application for a Minor Variation: To Vary the layout of the premises	11.02.2019	Granted under Delegated Authority
19/04772/LIPDPS	Application to Vary the Designated Premises Supervisor	30.05.2019	Granted under Delegated Authority
19/14057/LIPV	<p>Application to Vary the premises licence</p> <p>To extend the hours for licensable activities excluding the sale by retail for alcohol until 02:00am</p>	30.07.2020	Granted by Licensing Sub-Committee
20/01462/LIPDPS	Application to Vary the Designated Premises Supervisor	16.04.2020	Granted under Delegated Authority

There is no appeal history

Temporary Event Notice History

Application	Details of Application	Date Determined	Decision
23/01135/LITENP	Temporary Event Notice	02.03.2023	Event allowed to proceed
23/01236/LITENP	Temporary Event Notice	06.03.2023	Event allowed to proceed
23/01240/LITENP	Temporary Event Notice	10.03.2023	Event allowed to proceed
23/01239/LITENP	Temporary Event Notice	06.03.2023	Event allowed to proceed
23/01825/LITENP	Temporary Event Notice	28.03.2023	Event allowed to proceed
23/01826/LITENP	Temporary Event Notice	28.03.2023	Event allowed to proceed
23/01827/LITENP	Temporary Event Notice	28.03.2023	Event allowed to proceed
23/02421/LITENP	Temporary Event Notice	28.04.2023	Event allowed to proceed

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers appropriate for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as appropriate for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

Conditions: On Current Licence -

Mandatory:

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage

or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the

premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.

10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

Annex 2 – Conditions consistent with the operating Schedule

None

Annex 3 – Conditions attached after a hearing by the licensing authority

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.

Condition 11 is proposed to be removed by the applicant.

12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.

Condition 12 is proposed to be removed by the applicant.

13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

Condition 13 is proposed to be removed by the applicant.

14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

Condition 14 is proposed to be removed by the applicant.

15. The basement of the premises shall only operate as a restaurant:
 - (i) in which customers are shown to their table,
 - (ii) where the supply of alcohol is by waiter or waitress service only,
 - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
 - (iv) which do not provide any take away service of food or drink for immediate consumption,
 - (v) which do not provide any take away service of food or drink after 23.00, and
 - (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.

16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.

17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.
32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.

43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
47. SIA Staff will be deployed at the Premises as follows:
 - 1 SIA Door Supervisor from 7pm to 11pm
 - 2 SIA Door Supervisors from 11pm to 3am
48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).

Condition 48 is proposed to be removed by the applicant.

49. There shall be no queueing on the highway after 21:00hrs daily.

Conditions proposed to be added by the applicant

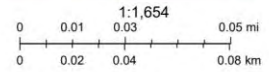
50. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
51. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
52. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
53. There shall be a minimum of 2 door supervisors from 11pm until 4:30am.

Units 4 And 5, Trocadero, 13 Coventry Street, London, W1D 7AB



31/08/2023, 13:29:50

- Property Mailing List
- ▭ Ward Boundaries
- Ward Labels



Resident count: 33

Licensed premises within 75 metres of Units 4 And 5, Trocadero, 13 Coventry Street, London, W1D 7AB

Licence Number	Trading Name	Address	Premises Type	Time Period
22/04961/LIPDPS	Shrimp And Grill	Basement To First Floor Unit 75 Trocadero 13 Coventry Street London W1D 7AB	Restaurant	Monday; 09:00 - 23:30 Tuesday; 09:00 - 23:30 Wednesday; 09:00 - 23:30 Thursday; 09:00 - 23:30 Friday; 09:00 - 00:00 Saturday; 09:00 - 00:00 Sunday; 09:00 - 23:00 Sundays before Bank Holidays; 09:00 - 00:00
23/03494/LIPCH	Skewer Beer	Unit 34B Trocadero 19 Rupert Street London W1D 7PN	Restaurant	Sunday; 10:00 - 00:00 Monday to Saturday; 10:00 - 01:30
19/07844/LIPN	United Chip, Unit 34a, The Trocadero	19A Rupert Street London W1D 6DF	Restaurant	Sunday; 12:00 - 22:30 Monday to Thursday; 11:00 - 23:30 Friday to Saturday; 11:00 - 00:00
23/02743/LIPVM	Coyote Ugly - (30 Shaftesbury Avenue)	Unit 30 Basement Part And Ground Floor Trocadero 13 Coventry Street London W1D 7AB	Leisure (other)	Monday; 08:00 - 03:00 Tuesday; 08:00 - 03:00 Wednesday; 08:00 - 03:00 Thursday; 08:00 - 03:00 Friday; 08:00 - 03:00 Saturday; 08:00 - 03:00 Sunday; 08:00 - 03:00
20/01462/LIPDPS	HaiDiLao	Units 4 And 5 Trocadero 13 Coventry Street London W1D 7AB	Restaurant	Sunday; 08:00 - 23:00 Tuesday to Thursday; 08:00 - 00:00 Friday to

				Saturday; 08:00 - 00:30 Sundays before Bank Holidays; 08:00 - 00:30
20/00949/LIPDPS	Not Recorded	Unit 29 Trocadero 13 Coventry Street London W1D 7AB	Shop	Monday to Sunday; 00:00 - 00:00
21/06593/LIPDPS	Platinum Lace Gentlemans Club	Unit 33 Trocadero 13 Coventry Street London W1D 7AB	Night clubs and discos	Sunday; 15:00 - 03:30 Monday to Saturday; 15:00 - 06:30
23/01355/LIPN	Not Recorded	19A Rupert Street London W1D 6DF	Restaurant	Sunday; 11:00 - 23:00 Monday to Thursday; 12:00 - 22:00 Friday to Saturday; 11:00 - 00:00
23/03585/LIPCHD	Blue Posts Public House	28 Rupert Street London W1D 6DJ	Public house or pub restaurant	Sunday; 12:00 - 23:00 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00
18/04102/LIPDPS	Blue Posts Public House	28 Rupert Street London W1D 6DJ	Restaurant	Sunday; 12:00 - 23:00 Monday to Thursday; 10:00 - 23:30 Thursday to Friday; 10:00 - 00:00
16/02850/LIPDPS	Bar Rumba	Ground Floor Unit 17d Trocadero 13 Coventry Street London W1D 7ER	Restaurant	Sunday; 09:00 - 03:30 Monday to Saturday; 09:00 - 06:00
21/14602/LIPDPS	Fratelli La Bufala	Vernon House 40 Shaftesbury Avenue London W1D 7ER	Restaurant	Monday to Sunday; 09:00 - 01:00
22/07295/LIPRW	XU	30 Rupert Street London W1D 6DL	Restaurant	Monday; 10:00 - 01:30 Tuesday; 10:00 - 01:30 Wednesday;

				10:00 - 01:30 Thursday; 10:00 - 01:30 Friday; 10:00 - 01:30 Saturday; 10:00 - 01:30 Sunday; 12:00 - 00:00
14/01354/LIPVM	The Palomar	34 Rupert Street London W1D 6DN	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30
06/12437/WCCMAP	C & R Cafe Restaurant	3-4 Rupert Court London W1D 6DY	Shop	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30
23/00402/LIPT	Alberts Schloss	20-24 Shaftesbury Avenue London W1D 7EU	Restaurant	Sunday; 09:00 - 03:00 Monday to Saturday; 09:00 - 03:30
23/03097/LIPDPS	Crystal Maze	20-24 Shaftesbury Avenue London W1D 7EU	Miscellaneous	Monday to Sunday; 09:00 - 04:00
23/00414/LIPV	Alberts Schloss	20-24 Shaftesbury Avenue London W1D 7EU	Restaurant	Sunday; 09:00 - 03:00 Monday to Saturday; 09:00 - 03:30
23/00396/LIPSL	Shadow Licence	20-24 Shaftesbury Avenue London W1D 7EU	Night clubs and discos	Sunday; 09:00 - 03:00 Monday to Saturday; 09:00 - 03:30
22/02797/LIPN	Rainforest Cafe	20-24 Shaftesbury Avenue London W1D 7EU	Restaurant	Monday; 10:00 - 00:30 Tuesday; 10:00 - 00:30 Wednesday; 10:00 - 00:30 Thursday; 10:00 - 00:30 Friday; 10:00 - 00:30 Saturday; 10:00 - 00:30 Sunday; 10:00 - 00:30
23/05121/LIPVM	Hovarda	36 - 40 Rupert Street London W1D 6DN	Restaurant	Monday; 10:00 - 01:30 Tuesday; 10:00 - 01:30

				Wednesday; 10:00 - 01:30 Thursday; 10:00 - 01:30 Friday; 10:00 - 01:30 Sunday; 12:00 - 01:00
20/02226/LIPDPS	Morden & Lea	17 Wardour Street London W1D 6PJ	Restaurant	Sunday; 12:00 - 00:00 Monday to Wednesday; 10:00 - 00:30 Thursday to Saturday; 10:00 - 01:30
23/01378/LIPT	Heritage	18 Rupert Street London W1D 6DD	Restaurant	Sunday; 12:00 - 00:00 Monday to Wednesday; 10:00 - 01:00 Thursday to Saturday; 10:00 - 01:30
18/00656/LIPN	Trocadero Hotel/Sky Bar & Restaurant	Trocadero 13 Coventry Street London W1D 7DH	Hotel, 3 star or under	Monday to Sunday; 00:00 - 00:00
23/04727/LIPDPS	Five Guys	Trocadero 13 Coventry Street London W1D 7DH	Restaurant	Sunday; 10:00 - 22:30 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00
22/00403/LIPDPS	Picturehouse Central	Trocadero 13 Coventry Street London W1D 7DH	Cinema	Monday to Sunday; 00:00 - 23:59
21/06624/LIPN	Sky Bar Lounge	Trocadero 13 Coventry Street London W1D 7DH	Restaurant	Monday to Sunday; 00:00 - 00:00
17/08106/LIPN	Unit 4 - Happy Bar And Grill	Trocadero 13 Coventry Street London W1D 7DH	Restaurant	Sunday; 08:00 - 22:30 Monday to Thursday; 08:00 - 23:30 Friday to Saturday; 08:00 - 00:00
23/00684/LIPN	Not Recorded	Trocadero 13 Coventry Street London W1D 7DH	Not Recorded	Sunday; 09:00 - 23:00 Monday to Thursday; 09:00 - 00:00

				Friday to Saturday; 09:00 - 00:30
19/11416/LIPV	Thai Tho Soho	42 Rupert Street London W1D 6DP	Restaurant	Monday; 10:00 - 00:30 Tuesday; 10:00 - 00:30 Wednesday; 10:00 - 00:30 Thursday; 10:00 - 00:30 Friday; 10:00 - 00:30 Saturday; 10:00 - 00:30 Sunday; 12:00 - 00:00
15/04805/LIPDPS	Caffe Concerto	50 Shaftesbury Avenue London W1D 6LW	Cafe	Monday to Sunday; 08:00 - 23:30
22/05494/LIPT	Pochawa Grill	29 Wardour Street London W1D 6PS	Not Recorded	Sunday; 10:00 - 00:00 Monday to Saturday; 10:00 - 00:30
20/03201/LIPN	Orient London	15 Wardour Street London W1D 6PH	Restaurant	Monday; 10:00 - 00:30 Tuesday; 10:00 - 00:30 Wednesday; 10:00 - 00:30 Thursday; 10:00 - 00:30 Friday; 10:00 - 00:30 Saturday; 10:00 - 00:30 Sunday; 12:00 - 00:00
16/10204/LIPV	London Jade Garden	15 Wardour Street London W1D 6PH	Restaurant	Sunday; 12:00 - 23:00 Monday to Thursday; 10:00 - 00:00 Friday to Saturday; 10:00 - 00:30
19/09537/LIPDPS	Waxy O'Connor's	Basement And Ground Floor 14 - 16 Rupert Street London W1D 6DD	Public house or pub restaurant	Sunday; 12:00 - 00:00 Sunday; 12:00 - 23:00 Monday to Thursday; 10:00 - 23:30 Monday to

				Saturday; 10:00 - 00:30 Friday to Saturday; 10:00 - 00:00 Sundays before Bank Holidays; 12:00 - 00:00
14/01871/LIPDPS	Wong Kei Restaurant	41-43 Wardour Street London W1D 6PY	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30
21/14405/LIPN	Not Recorded	27 Wardour Street London W1D 6PR	Restaurant	Monday; 10:00 - 04:30 Tuesday; 10:00 - 04:30 Wednesday; 10:00 - 04:30 Thursday; 10:00 - 04:30 Friday; 10:00 - 04:30 Saturday; 10:00 - 04:30 Sunday; 12:00 - 04:30
23/01271/LIPDPS	O'Neills Public House	33 Wardour Street London W1D 6PU	Public house or pub restaurant	Sunday; 08:00 - 02:00 Monday to Tuesday; 08:00 - 02:30 Wednesday to Saturday; 08:00 - 03:30 Sundays before Bank Holidays; 08:00 - 02:30
06/12381/WCCMAP	Cafe T.P.T.	21 Wardour Street London W1D 6PN	Restaurant	Sunday; 12:00 - 01:00 Monday to Saturday; 10:00 - 01:00
23/01047/LIPDPS	Four Seasons	23 Wardour Street London W1D 6PW	Restaurant	Sunday; 12:00 - 05:00 Monday to Saturday; 10:00 - 05:00
22/12049/LIPT	Old Town 97	19 Wardour Street London W1D 6PL	Restaurant	Sunday; 12:00 - 04:00 Monday to Saturday; 10:00 - 04:00
16/00578/LIPDPS	MW Buffet	58-60 Shaftesbury	Restaurant	Sunday; 12:00 - 00:00

		Avenue London W1D 6LS		Monday to Saturday; 10:00 - 00:30
17/14804/LIPV	Young Cheng Restaurant	39 Wardour Street London W1D 6PX	Restaurant	Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30
22/05329/LIPDPS	Apollo Theatre	Apollo Theatre 31 - 33 Shaftesbury Avenue London W1D 7EZ	Theatre	Monday to Sunday; 09:00 - 00:00
16/06157/LIPT	McDonald's	Ground Floor Right And Basement Avenue House 25 - 27 Shaftesbury Avenue London W1D 7EQ	Restaurant	Sunday; 05:00 - 23:00 Monday to Thursday; 05:00 - 00:00 Friday to Saturday; 05:00 - 01:00
18/16199/LIPVM	Shaftesbury Food And Wine	Ground Floor Unit 2 Avenue House 25 - 27 Shaftesbury Avenue London W1D 7EQ	Shop	Monday; 00:00 - 00:00 Tuesday; 00:00 - 00:00 Wednesday; 00:00 - 00:00 Thursday; 00:00 - 00:00 Friday; 00:00 - 00:00 Saturday; 00:00 - 00:00 Sunday; 00:00 - 00:00
23/00478/LIPDPS	Lyric Theatre	Avenue House 25-27 Shaftesbury Avenue London W1D 7EG	Theatre	Monday to Sunday; 09:00 - 00:00
23/00692/LIPDPS	Gold Mine Restaurant	45 Wardour Street London W1D 6PZ	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30
21/06490/LIPT	Sugar	First Floor And Second Floor 11 Wardour Street London W1D 6PG	Club or institution	Monday; 09:00 - 03:30 Tuesday; 09:00 - 03:30 Wednesday; 09:00 - 03:30 Thursday; 09:00 - 03:30

				Friday; 09:00 - 06:00 Saturday; 09:00 - 06:00 Sunday; 09:00 - 23:00 Monday to Thursday; 09:00 - 03:30 Friday to Saturday; 09:00 - 06:00
23/00615/LIPD	Misato Restaurant	11 Wardour Street London W1D 6PG	Restaurant	Monday to Sunday; 11:00 - 00:00